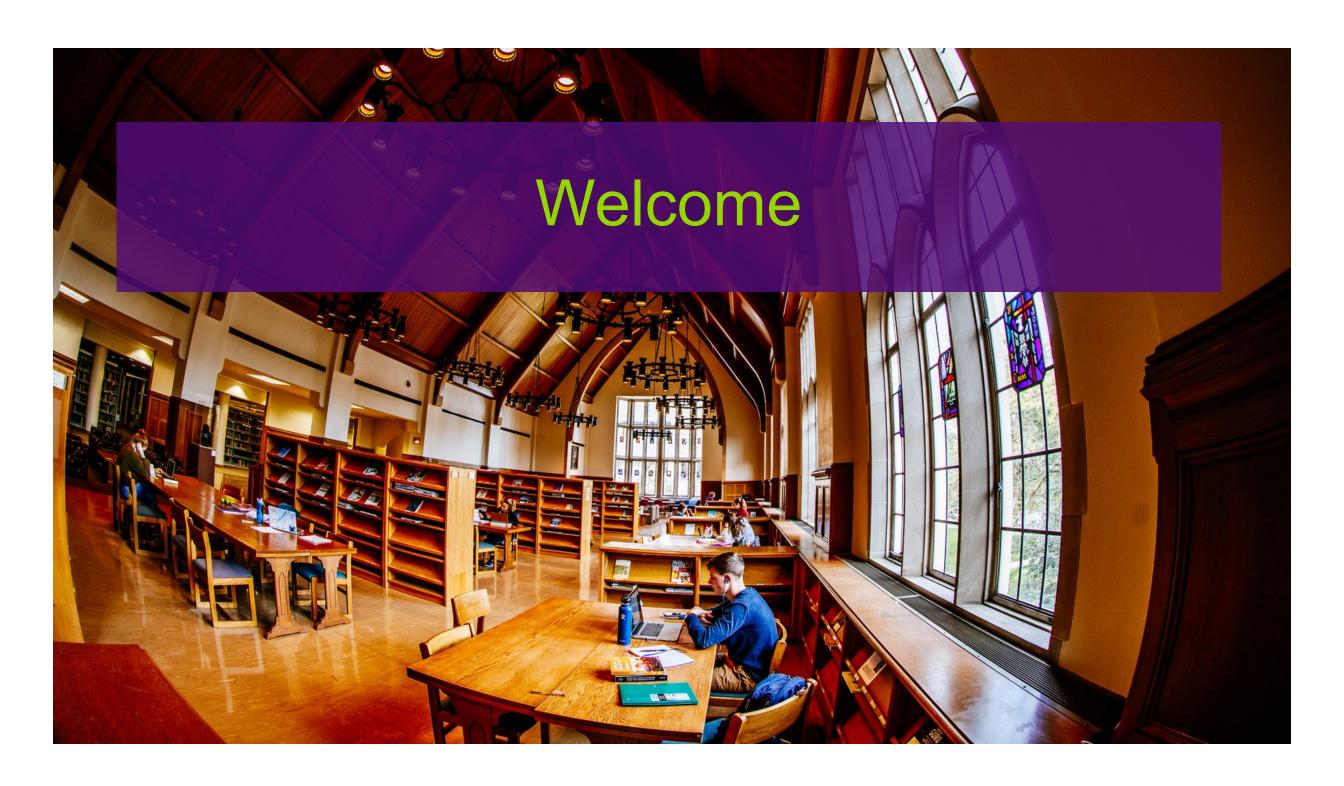
Alma Elsewhere: Using APIs to Sprinkle Data Around Your Organization

Chad Kluck, Web Developer St. Thomas Libraries, User and Digital Services ELUNA: May 3, 2019

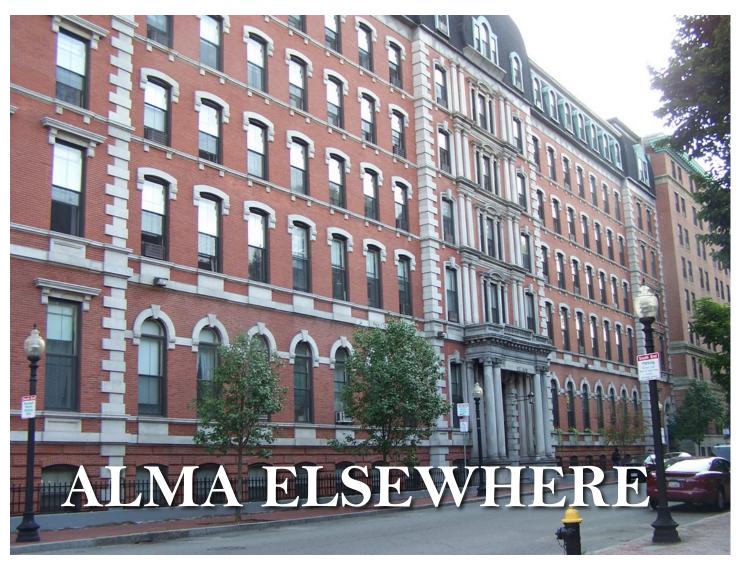
clkluck@stthomas.edu github.com/USTLibraries github.com/chadkluck





What's Your Experience?

- How many have used an API?
- How many have created an Ex Libris API key for integration with another system?
- How many have at least looked at the API documentation?
- By the end of today you'll have done, or be able to do, all three.



St. Eligius/St. Elsewhere Hospital, Boston, MA Photo by mmelody from https://mapio.net/pic/p-25305660/



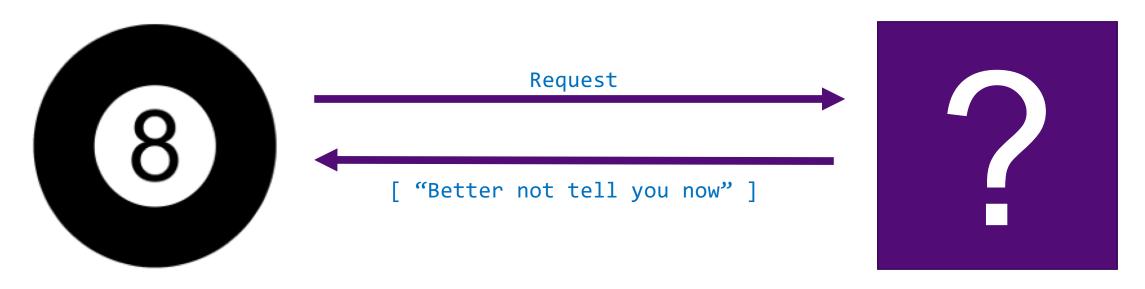


- Get Familiar: What is an API?
- Ex Libris API Console: The Tour
- Postman: The Ease of Playing with APIs
- Security: (aka Officer Buzz Kill)
- A Framework & Other Goodies from GitHub



What is an API?

- Application Program Interface
- To put it simply: it's data that one application can request from another
- One application makes a REQUEST to a server
- Then the server gives back a RESPONSE



Enhance User Services

- You no longer need to rely on vendors to deliver a custom user interface or widget
- RSS feeds are still strong, but limited
- Bring the data to your patrons:
 - Student Portals
 - Course Management Systems
 - Chat and Virtual Assistants
- Streamline processes:
 - Invoices
 - Bulk Bib Edits





I read, therefore I code!

Can you read this and visualize what it does?

```
<h1>Hello World!</h1>
This is my page!
<img src="images/underconstruction.gif" alt="A highly animated and annoying GIF">
<a href="aboutme.html">About me</a>
```

How many, the first time you saw HTML, said: "WTH? Maybe, if I stare at it long enough, just maybe I can make out what it is"?





["hello world"]

It is a single text string:

hello world

In fact, try it now in any browser by going to: https://api.chadkluck.net/eluna



Data Response Example #2 (JSON)

```
What is this?
["banana", "apples", "oranges"]
```

It's a list:

Or, if you think in arrays:

Item 1: "banana" Item 2: "apples" Item 3: "oranges" [0]: "banana"[1]: "apples"

[2]: "oranges"

JSON: <u>IavaScript Object Notation</u> (but it can be used with PHP, Python, ASP...)

BAO



Data Response Example #2 (JSON)

```
What is this?
["banana", "apples", "oranges"]
```

A quick note: Examples and links from a slide:

https://api.chadkluck.net/eluna?code={{3LetterCode}}

The 3 letter code is shown here

https://api.chadkluck.net/eluna?code= BAO



Data Response Example #3 (JSON)

```
What about this?
                                                It's a multi-level array!
[ {
  "name": "Charlie Brown",
                                                [0][name]: "Charlie Brown"
  "id": "1005783",
                                                [0][id]: "1005783"
  "fines": 38.93
                                                [0][fines]: 38.93
},
                                                [1][name]: "Linus van Pelt"
  "name": "Linus van Pelt",
                                                [1][id]: "1004378"
  "id": "1004378",
                                                [1][fines]: 0
  "fines": 0,
                                                [1][loans][0][title]: "Bible (KJV)"
  "loans": [{"title": "Bible (KJV)",
                                                [1][loans][0][due]: "Dec 26, 2018"
                "due": "20181226"}]
```

}]





- Yep! No database connections
- It's the same as you would a web page, by using a URL
- Just as https://example.com/mypage might get you: https://example.com/mypage might get you: https://example.com/mypage

```
<body><h1>Hello World</h1></body></html>
```

• Requesting https://api.chadkluck.net/eluna?code=8BL will get you:

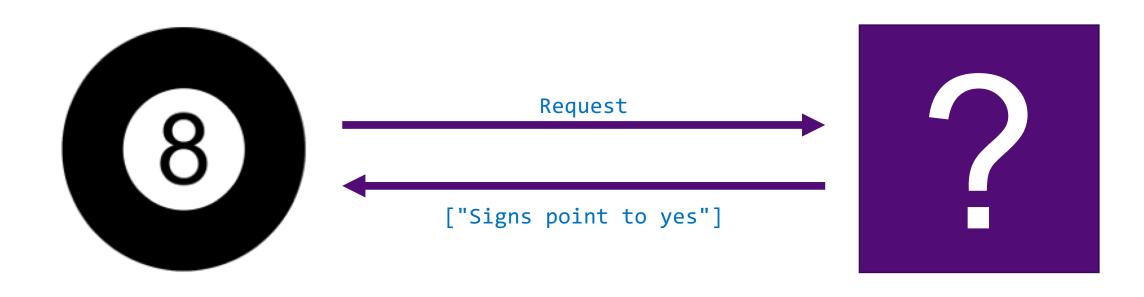
```
["Concentrate and ask again"]
(or some other random answer!)
```

https://api.chadkluck.net/eluna?code= 8BL



It separates your UI from the Data

- Your application (8Ball) doesn't have to worry about random answers
- You just create an interface either Web (HTML), native app (iPhone/Android), or virtual assistant skill (ChatBot, Alexa, Siri, etc)





Okay, but what can I do with it?

```
<div>Linus van Pelt<div>
<h2>Your Loans</h2>

    Bible (KJV) is due Dec 26
    Public Speaking is due Dec 26
```

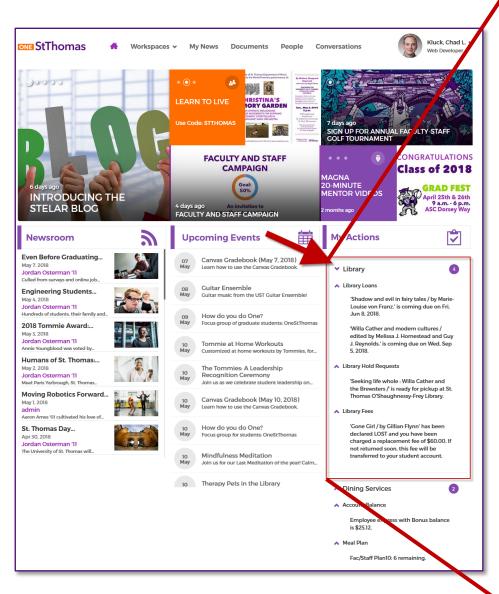
Linus van Pelt

Your Loans

Bible (KJV) is due Dec 26 Public Speaking is due Dec 26

Real Life Example: University Portal (One St. Thomas)

- When students and staff log in they see their library activity
 - Loaned items
 - Hold requests
 - Fees and fines



My Actions



Library



Library Loans

'Shadow and evil in fairy tales / by Marie-Louise von Franz.' is coming due on Fri, Jun 8. 2018.

'Willa Cather and modern cultures / edited by Melissa J. Homestead and Guy J. Reynolds.' is coming due on Wed, Sep 5, 2018.

▲ Library Hold Requests

'Seeking life whole: Willa Cather and the Brewsters / is ready for pickup at St. Thomas O'Shaughnessy-Frey Library.

Library Fees

'Gone Girl / by Gillian Flynn' has been declared LOST and you have been charged a replacement fee of \$60.00. If not returned soon, this fee will be transferred to your student account.

Dining Services



Account Balance

Employee eXpress with Bonus balance is \$25.12.

Meal Plan

Fac/Staff Plan10: 6 remaining.

https://one.stthomas.edu



Chad, it must have taken you weeks to code that!

- Um, no. I didn't code that (though I could have!)
- I just went to our IT people and said: "I have this great idea for the new portal!"
- They said, "Yeah? What?"
- I said, "What if we let users know when their book request was available, see what they had checked out and if they had any fines!"
- They bowed down to me and exclaimed, "That's a brilliant idea!"
- I don't even know, or care, what language they used
- I simply copied a sample API GET request



But, I did need to interpret the data!

```
[ {
  "name": "Charlie Brown",
  "id": "1005783",
  "fines": 38.93
},
  "name": "Linus van Pelt",
  "id": "1004378",
  "fines": 0,
  "loans": [{"title": "Bible (KJV)",
               "due": "20181226"}]
} ]
```

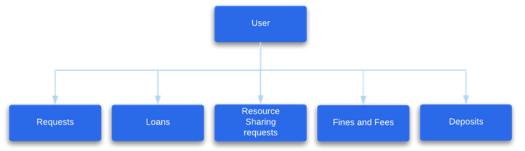
- I told them in what fields to find the user data
- I told them what fields from the book request to display
- And I gave them the API request URL
- How did I know all this? I got it from the...





- You need to know what fields are available and how to make requests
- Ex Libris has extensive documentation on the Developers site





Alma provides a set of Web services for handling user information, enabling you to quickly and easily manipulate user details. These Web services can be used by external systems—such as student information systems (SIS)—to retrieve or update user data.

Users

API	Path		
Retrieve users	GET /almaws/v1/users		
Create user	POST /almaws/v1/users		
Delete user	DELETE /almaws/v1/users/{user_id}		

For example, Users: https://developers.exlibrisgroup.com/alma/apis/users

"Students in Computer Lab 1988"

Get started

- Create your account
- Generate an API key
- Play



Photo from University of St. Thomas Libraries Archives http://cdm16120.contentdm.oclc.org/cdm/ref/collection/arch-photo/id/796



Set yourself up (if you have authorization)

- Who holds the keys? Take them out for coffee
- Get yourself an account
- Go to the Ex Libris Developer's Network
 - https://developers.exlibrisgroup.com
- Go to Build: My APIs



Generate a key

- Recommend one for each application
- Use meaningful names
- ...that way you have an idea of what's "out there"
- ...and you can revoke access if you need to
- For example, when we go from development to production
- To generate a key click on Add API Key



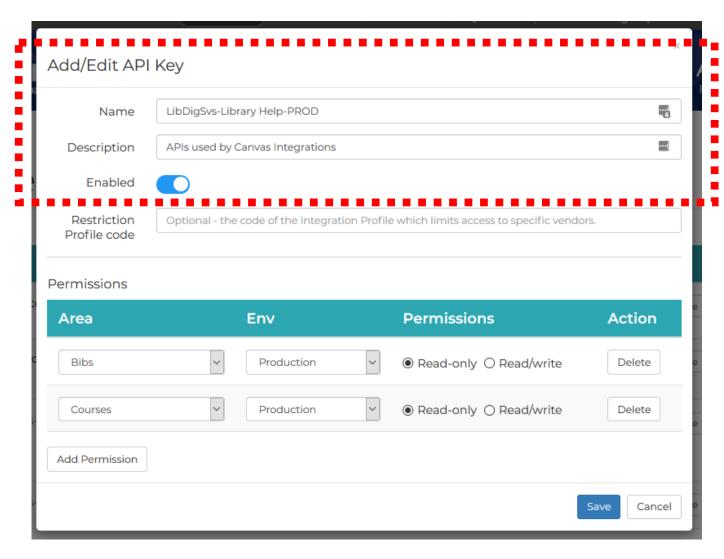
Manage API Keys

Enabled	Name	API Key	Supported APIs	Action
	BusnOffice-Alma Invoices to Banner-DEV	Сору	Acquisition - Production Read-only	Edit Delete
	BusnOffice-Alma Invoices to Banner- PROD	Сору	Acquisition - Production Read-only	Edit Delete
	LibCMS-Real Time Acq- PROD	Сору	Acquisition - Production Read/write Configuration - Production Read/write	Edit Delete
	LibDigSvs- ExLibrisDemoAPI-DEV	Сору	Acquisition - Guest Sandbox Read-only Users - Guest Sandbox Read-only Bibs - Guest Sandbox Read-only	Edit Delete
	LibDigSvs-Library Help- PROD	Сору	Bibs - Production Read-only Courses - Production Read-only	Edit Delete
	LibLaw-Shelf Inventory- DEV	Сору	Bibs - Production Read-only Analytics - Production Read-only	Edit Delete
	MarcEdit	Сору	Bibs - Production Read/write Users - Production Read/write	Edit Delete
	SpineOMatic	Сору	Bibs - Production Read/write	Edit Delete
	WebSvs-OneStT-PROD	••••••••••••••••••••••••••••••••••••••	Users - Production Read-only	Edit Delete
	WebSyr	Сору	Bibs - Production Read/write Primo PNX - Production Read-only Users - Production Read-only	Edit Delete



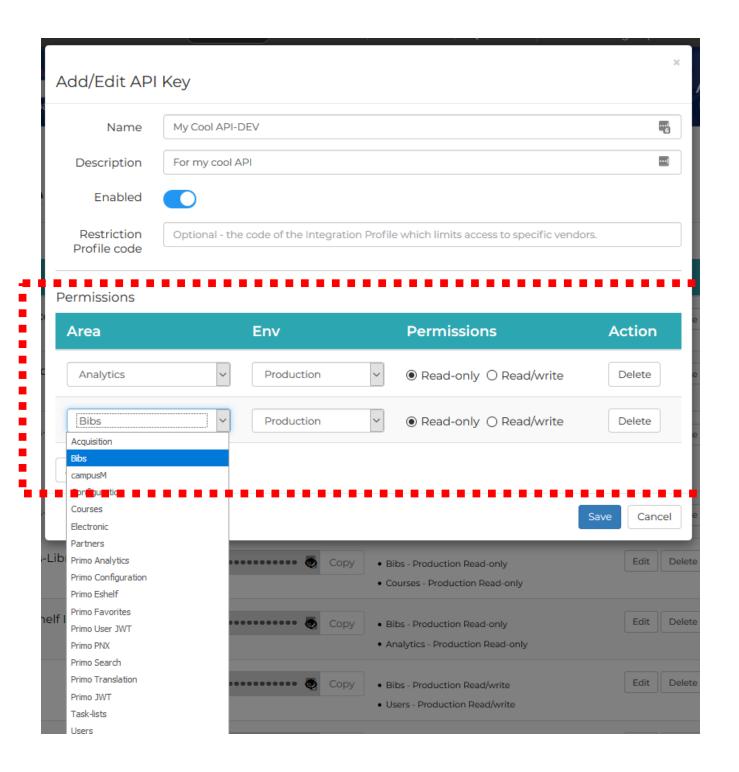
Adding an Application

- Give it a meaningful name. Add things like:
 - What library service area uses it
 - What application it is for
 - Whether it is in Production or Development
- You can disable keys you use for development when not in use!



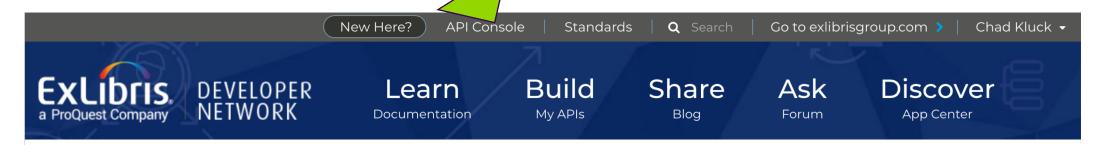
Next Step: Permissions

- Add an API "Area"
- You don't typically need a whole bunch of "Areas"
- For example our portal only needed "Users" as loans and fines are included
- What environment should data come from?
- Does it have Read-Only or Read/write access?



Play & Learn with the API Console





Ex Libris Developer Network > API Console

API Console

Welcome to the API Console

Here you can try out our APIs and view interactive documentation. For detailed instructions on how to use the Console, view the getting started guide. When you're ready to explore, select an API area to start:

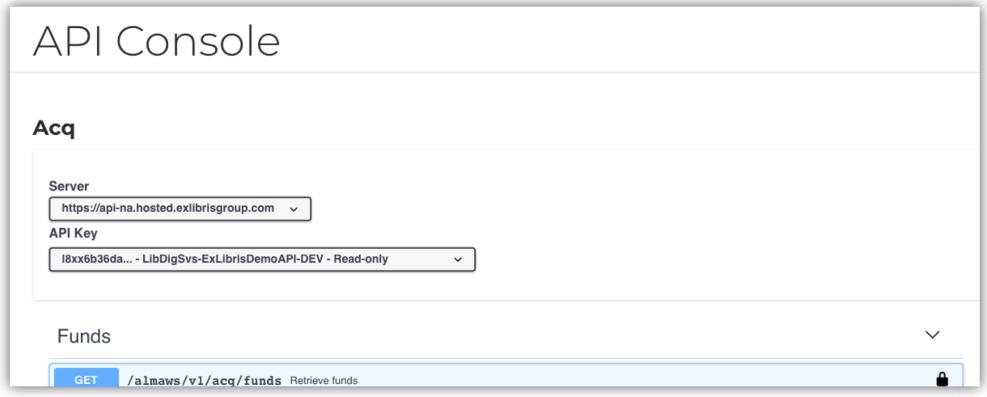
Alma

- Acquisitions
- Analytics
- Ribliographic Decords and Inventory

Primo

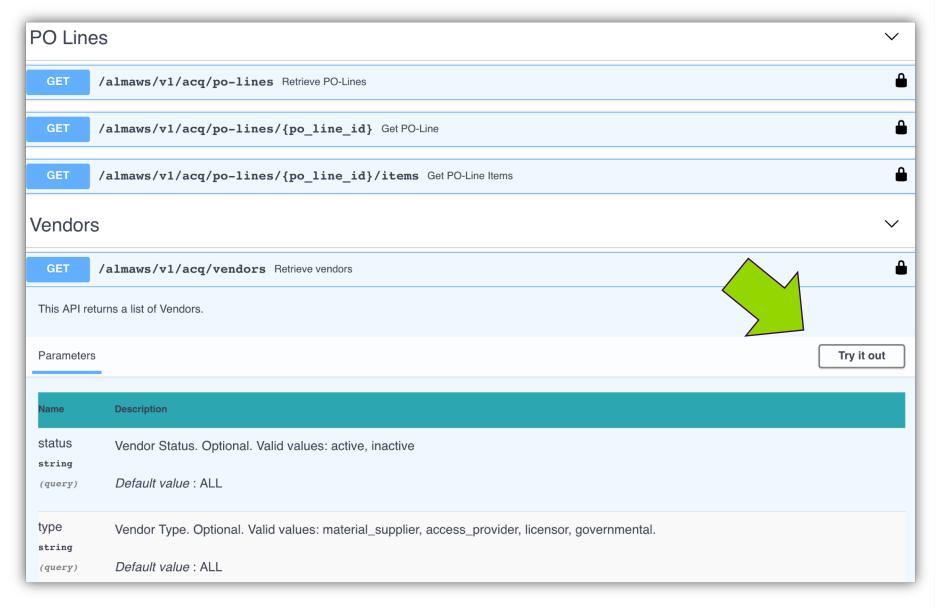
- Search
- Favorites
- Configuration

Choose your server and API key



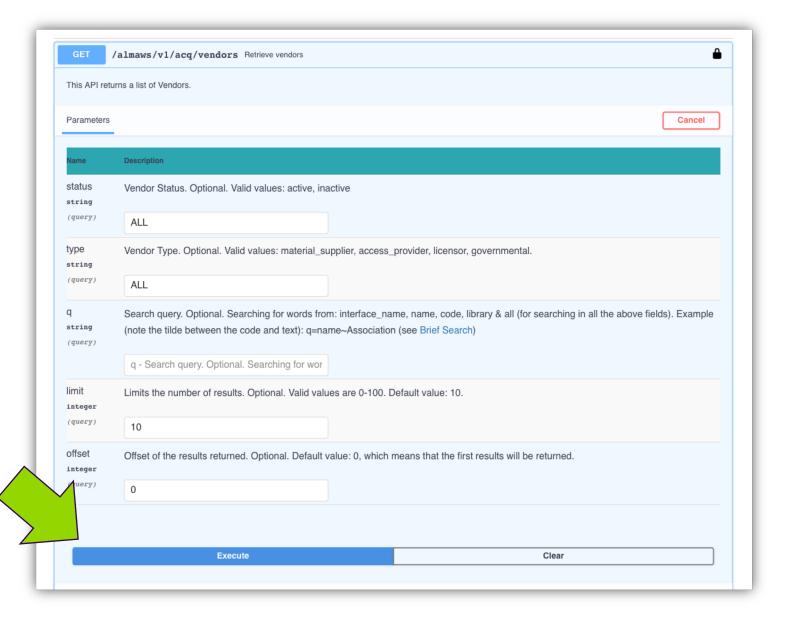


Choose your request type and "Try it out"



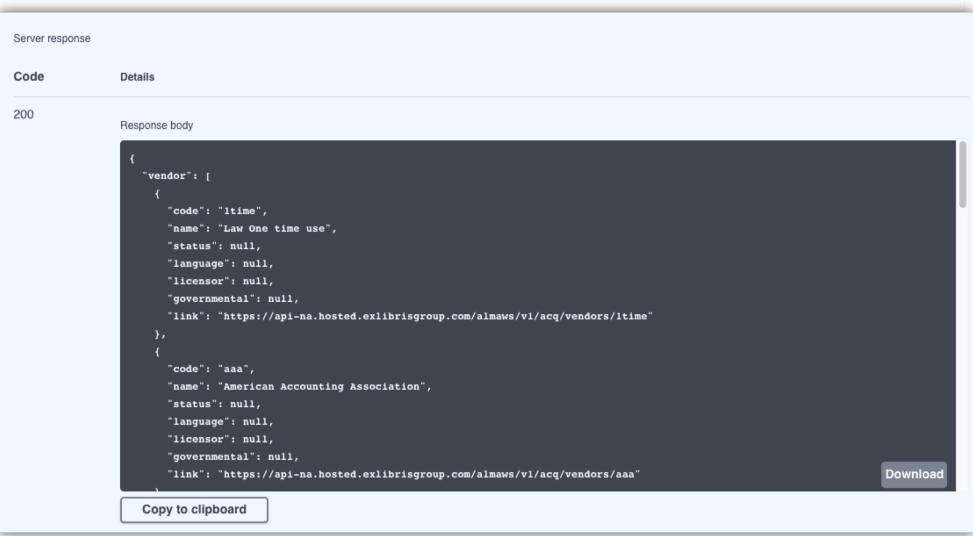


Enter Parameters and Execute





View the response body





Look at the response headers

How many requests do you have left?

```
Response headers
  connection: Keep-Alive
  content-encoding: gzip
  content-type: application/json; charset=UTF-8
  date: Thu, 02 May 2019 01:04:25 GMT
  keep-alive: timeout=5, max=100
  p3p: CP="IDC DSP COR ADM DEVI TAII PSA PSD IVAI IVDI CONI HIS OUR IND CNT"
  server: Apache/2.4.34 (Red Hat) OpenSSL/1.0.2k-fips PHP/7.0.27
  transfer-encoding: chunked
  vary: Accept-Encoding, Accept-encoding
  x-exl-api-remaining: 39297
  x-powered-by: PHP/7.0.27
```



Eureka!

- You've got data!
- But now what?





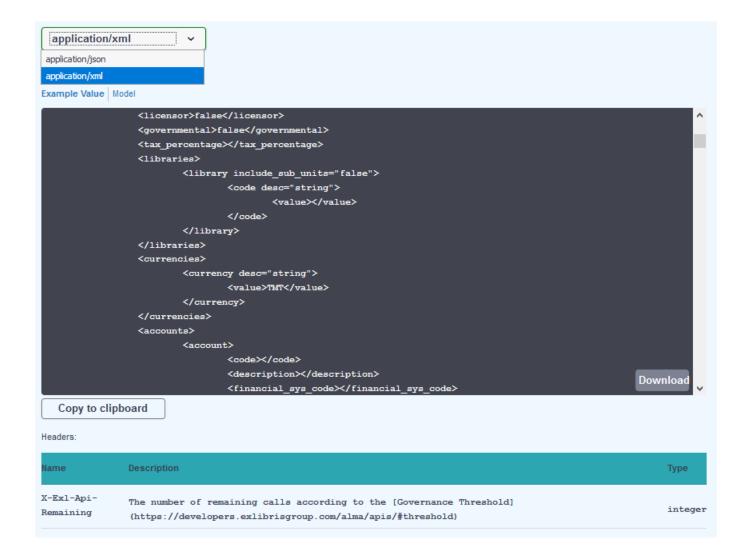
Grab the Request URL

- As stated earlier, an API (GET) request is basically just a URL
- This formulates your URL with all the parameters and even the API key
- Note that if you want JSON data you either send that fact in the request header, or you add &format=json to your URL



XML or JSON

• Default format returned is XML, but you can switch it to JSON



Model view

- Empty fields may not display in the response, so how do you know what fields are available?
- Model View!

```
Example Value | Model
     total record countinteger ($int32)
                         example:
                         xml: OrderedMap { "attribute": true }
                         The total number of vendors. This can be used when retrieving the vendors list
                         using pagination.
                         xml:
                            attribute: true
     vendor
                          v [
                         vendor object.
                             description:
                                                 Vendor Object.
                             link
                                                 xml: OrderedMap { "attribute": true }
                                                    attribute: true
                             code*
                                                 string
                                                 example: BKHS
                                                 The vendor code. Mandatory.
                             name
                                                 example: The Bookhouse, Inc.
                                                 The vendor name. Mandatory.
                             additional code
                                                 example: 10210102218
                                                 The vendor additional code.
                                               le string
```

```
financial_sys_code string

example: 1

A code for the financial system account.

The vendor additional code.

estring

example: 1

A code for the financial system account.

string

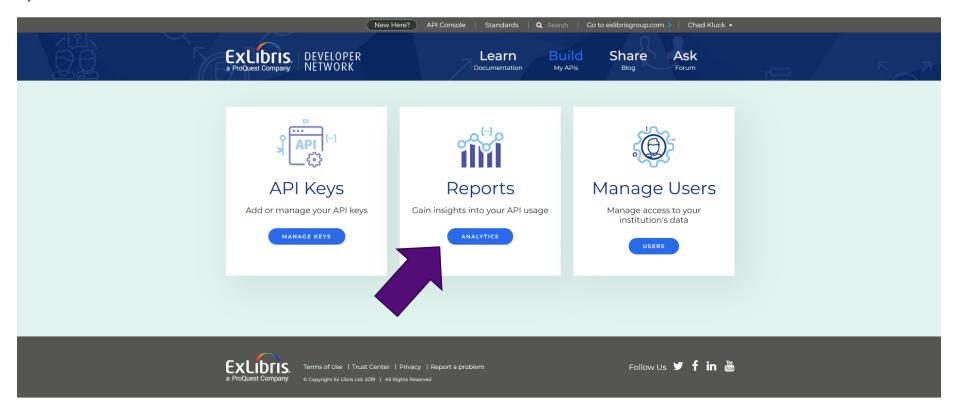
example: 3

The vendor's a national tax ID number.
```



Reports

- Ex Libris likes to report on how many API requests they process
- But how many are yours? And for what?
- Well, find out!





Be a good steward of resources



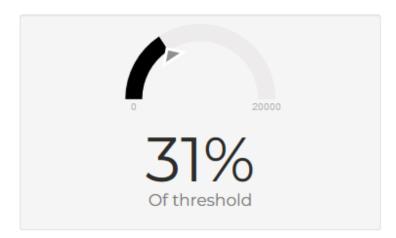
Today

History

Overview of API Usage







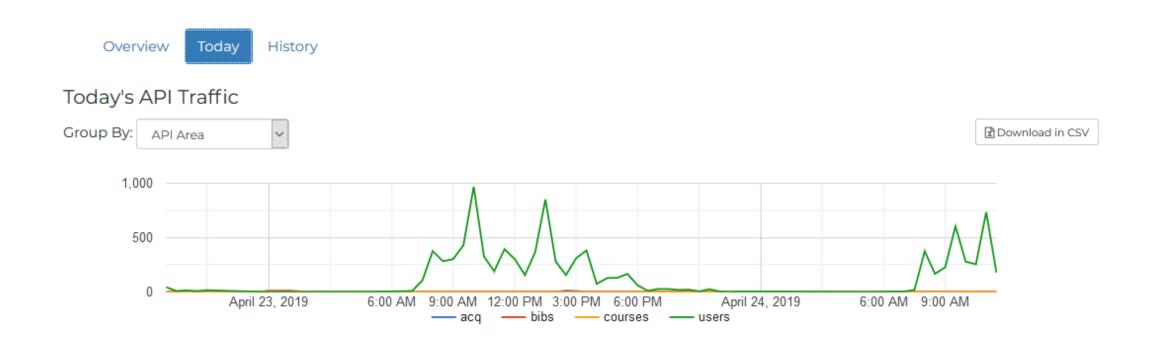
☼ Refresh

^{*} API threshold for 01CLIC_STTHOMAS is calculated based on guidelines published here.



Usage Graphs!

Reports





Download any report to CSV

Reports



Daily usage by Area

4	А	A B C D		D	E	F	G
1		acq	bibs	courses	items	users	
2	Jan 14, 2019, 6:00:00 PM	0	62	2	51	1,167	
3	Jan 15, 2019, 6:00:00 PM	0	0	3	0	900	
4	Jan 16, 2019, 6:00:00 PM	0	0	4	0	841	
5	Jan 17, 2019, 6:00:00 PM	0	0	10	0	701	
6	Jan 18, 2019, 6:00:00 PM	0	0	9	0	29	
7	Jan 19, 2019, 6:00:00 PM	0	0	5	0	35	
8	Jan 20, 2019, 6:00:00 PM	0	0	12	0	60	
9	Jan 21, 2019, 6:00:00 PM	0	9	16	11	1,171	
10	Jan 22, 2019, 6:00:00 PM	0	9	25	70	1,060	
11	Jan 23, 2019, 6:00:00 PM	0	0	16	0	1,097	
12	Jan 24, 2019, 6:00:00 PM	0	0	16	0	831	
13	Jan 25, 2019, 6:00:00 PM	0	0	3	0	37	
14	Jan 26, 2019, 6:00:00 PM	0	0	0	0	30	
15	Jan 27, 2019, 6:00:00 PM	0	10	5	19	828	
16	Jan 28, 2019, 6:00:00 PM	0	41	10	52	1,293	
17	Jan 29, 2019, 6:00:00 PM	0	0	9	0	140	
18	Jan 30, 2019, 6:00:00 PM	0	14	19	33	1,218	
19	Jan 31, 2019, 6:00:00 PM	0	0	33	0	1,613	
20	Feb 1, 2019, 6:00:00 PM	0	0	17	0	57	
21	Feb 2, 2019, 6:00:00 PM	0	0	18	0	172	
22	Feb 3, 2019, 6:00:00 PM	0	20	49	37	5,737	
23	Feb 4, 2019, 6:00:00 PM	0	85	112	41	4,559	
24	Feb 5, 2019, 6:00:00 PM	0	16	22	35	5,125	
25	Feb 6, 2019, 6:00:00 PM	0	6	45	0	4,422	
26	Feb 7, 2019, 6:00:00 PM	0	7	39	0	2,749	
27	Feb 8, 2019, 6:00:00 PM	0	0	17	0	76	

Usage by half-hour!

4	А	В	С	D	E
1		acq	bibs	courses	users
2	Apr 22, 2019, 7:00:00 PM	0	0	0	44
3	Apr 22, 2019, 7:30:00 PM	0	0	0	8
4	Apr 22, 2019, 8:00:00 PM	0	0	0	15
5	Apr 22, 2019, 8:30:00 PM	0	0	0	7
6	Apr 22, 2019, 9:00:00 PM	0	0	0	16
7	Apr 22, 2019, 10:00:00 PM	0	0	0	10
8	Apr 22, 2019, 11:30:00 PM	0	0	1	2
9	Apr 23, 2019, 12:00:00 AM	0	11	2	0
10	Apr 23, 2019, 1:00:00 AM	0	12	1	0
11	Apr 23, 2019, 2:00:00 AM	0	0	1	0
12	Apr 23, 2019, 5:00:00 AM	0	0	0	1
13	Apr 23, 2019, 7:00:00 AM	0	0	0	9
14	Apr 23, 2019, 7:30:00 AM	0	0	0	107
15	Apr 23, 2019, 8:00:00 AM	0	0	0	375
16	Apr 23, 2019, 8:30:00 AM	1	0	0	282
17	Apr 23, 2019, 9:00:00 AM	0	0	0	302
18	Apr 23, 2019, 9:30:00 AM	0	0	0	429
19	Apr 23, 2019, 10:00:00 AM	0	0	0	965
20	Apr 23, 2019, 10:30:00 AM	0	0	0	325
21	Apr 23, 2019, 11:00:00 AM	0	0	0	190
22	Apr 23, 2019, 11:30:00 AM	0	0	0	392
23	Apr 23, 2019, 12:00:00 PM	0	0	1	302
24	Apr 23, 2019, 12:30:00 PM	0	0	0	155
25	Apr 23, 2019, 1:00:00 PM	0	0	0	366





Even daily usage by key

- This is where giving your keys useful names help!
- And giving each application it's own key!
- Find the API hogs and rogue scripts!

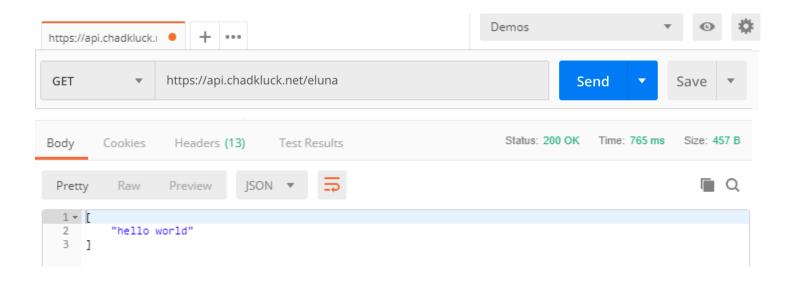
4	А	В	С	D	Е	F
1		BusnOffice-Invoices-DEV	LibDigSvs-DemoAPI-DE	LibDigSvs-Library F	SpineOMatic	WebSvs-OneStT-PROD
2	Mar 30, 2019, 7:00:00 PM	0	0	35	0	130
3	Mar 31, 2019, 7:00:00 PM	20	0	47	31	6,478
4	Apr 1, 2019, 7:00:00 PM	166	0	124	0	6,654
5	Apr 2, 2019, 7:00:00 PM	75	0	33	25	6,707
6	Apr 3, 2019, 7:00:00 PM	0	0	112	0	7,180
7	Apr 4, 2019, 7:00:00 PM	83	0	15	0	4,107
8	Apr 5, 2019, 7:00:00 PM	0	0	2	0	118
9	Apr 6, 2019, 7:00:00 PM	0	0	4	0	228
10	Apr 7, 2019, 7:00:00 PM	116	0	28	2	6,027
11	Apr 8, 2019, 7:00:00 PM	70	0	68	32	6,811
12	Apr 9, 2019, 7:00:00 PM	0	0	15	6	4,740
13	Apr 10, 2019, 7:00:00 PM	0	0	30	0	4,651
14	Apr 11, 2019, 7:00:00 PM	0	0	16	0	3,380
15	Apr 12, 2019, 7:00:00 PM	1	0	2	0	83
16	Apr 13, 2019, 7:00:00 PM	0	0	53	0	227
17	Apr 14, 2019, 7:00:00 PM	0	0	36	43	6,446
18	Apr 15, 2019, 7:00:00 PM	8	0	39	56	6,185
19	Apr 16, 2019, 7:00:00 PM	0	0	10	16	3,377
20	Apr 17, 2019, 7:00:00 PM	283	0	4	0	3,677
21	Apr 18, 2019, 7:00:00 PM	95	0	6	0	65
22	Apr 19, 2019, 7:00:00 PM	0	0	11	0	29
23	Apr 20, 2019, 7:00:00 PM	0	0	16	0	19
24	Apr 21, 2019, 7:00:00 PM	1	0	69	0	189
25	Apr 22, 2019, 7:00:00 PM	20	0	30	0	6,852
26						





Get Postman

- A browser, but for APIs
- Download from site https://www.getpostman.com and install
- Create a new GET request for https://api.chadkluck.net/eluna
 - Hit "Send"





Beautiful, isn't it?



Add a query parameter (key + value pair)

- 1. Add "code" as a key and enter "CPE" for the value
- 2. Hit "Send"

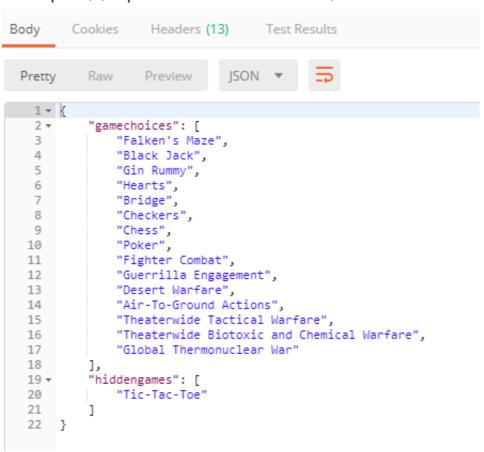
GET ▼ https://api.chadkluck.net			k.net/eluna?code=CPE	Params	Send	•	Save	*
	KEY		VALUE	DESC	RIPTION	••• Bulk Edit		
\checkmark	code		CPE					
	Key		Value	Des	cription			

You'll notice that the parameters are added to the query string in real-time. You can paste in a full URL with query string and it will parse out the parameters for you.



Would you like to play a game?

https://api.chadkluck.net/eluna?code=CPE



- Go ahead and try changing the value for "code" and submit:
 - BAO
 - LVP
 - CBL
 - 8BL





- Doing a GET: You're safe
- DELETE, POST, PUT? Know what you're doing!
- This is where provisioning the keys is important



Let's try another request

- Remember our university portal example?
 - Loans

```
https://api-na.hosted.exlibrisgroup.com/almaws/v1/users/{{user_id}}/loans?
user_id_type=all_unique&limit=10&offset=0&order_by=due_date&format=json&direction=ASC
&apikey={{apikey}}
```

Holds/Requests

```
https://api-na.hosted.exlibrisgroup.com/almaws/v1/users/{{user_id}}/requests?
request_type=HOLD&user_id_type=all_unique&limit=10&offset=0&status=active&format=json
&apikey={{apikey}}
```

Fines

```
https://api-na.hosted.exlibrisgroup.com/almaws/v1/users/{{user_id}}/fees?
user_id_type=all_unique&status=ACTIVE&format=json&apikey={{apikey}}
```

- Replace {{user_id}} and {{apikey}} with your own
- Or don't, because...





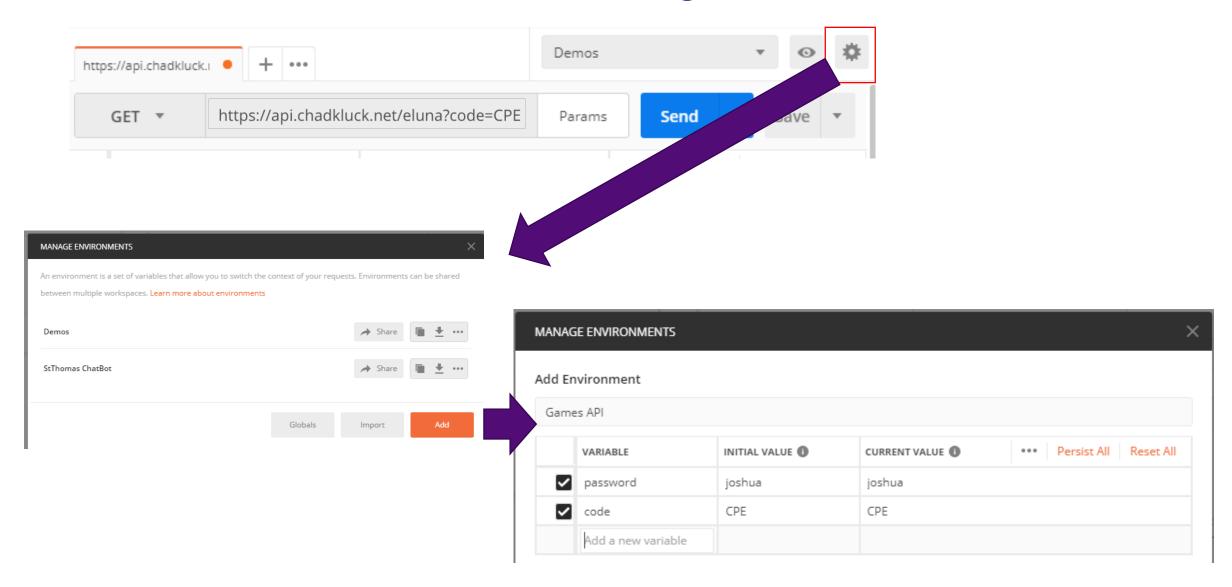
Environment variables!



- You can add frequently used values for testing, such as mm_id, user_id, etc.
- Access them by placing the variable name in between {{ }}
- https://api.chadkluck.net/eluna?code={{code}}



Environment Variables: Manage/Add





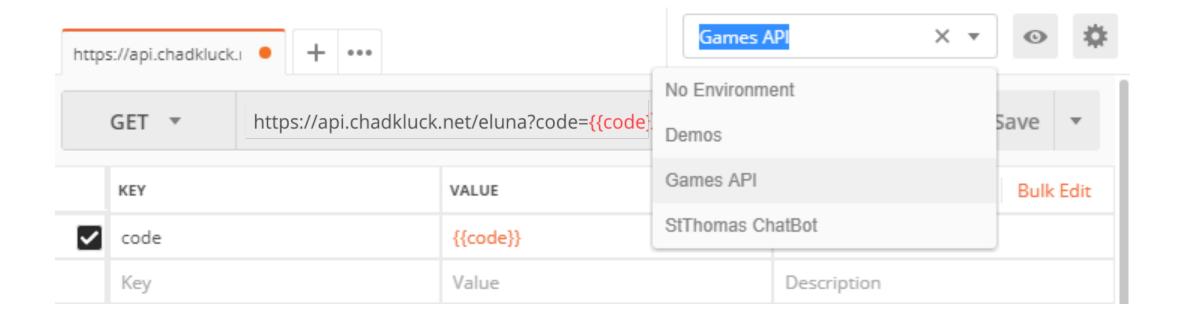
Use {{variable}} for the value



- Switch between environments to change the value of the variable
- Multiple test users, loan ids, book ids, etc

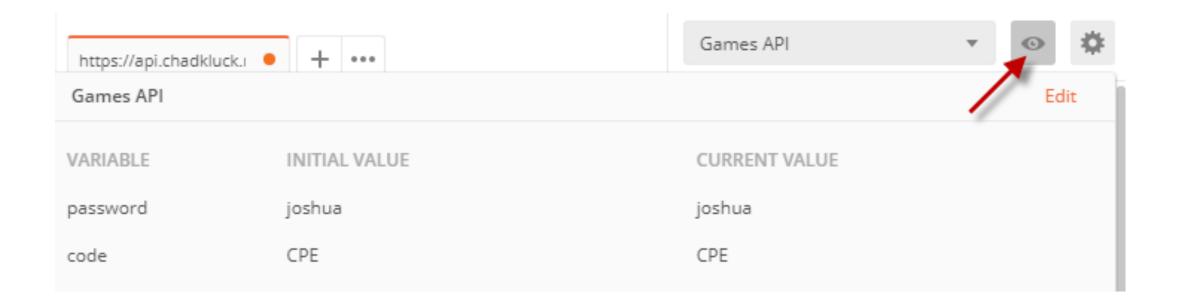


Environment Variables: Switch Between Values





Environment Variables: View Current Values



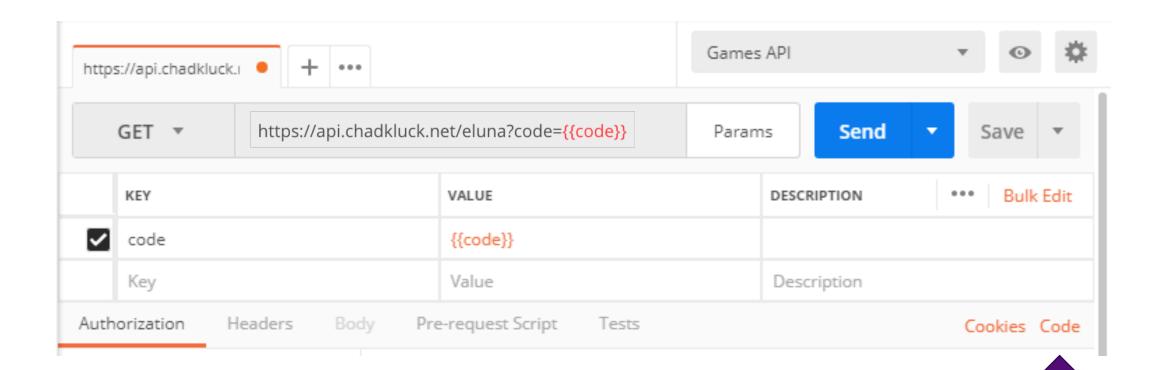


Postman is fully featured and free!

- Save multiple environment variable sets
- Organize your requests in folders
- Create a free account and access your work from the cloud across multiple machines
- Are my keys safe? Check out https://www.getpostman.com/security
 - "AES-256-GCM encrypted at the application layer before storage"
- Oh, and one more thing...

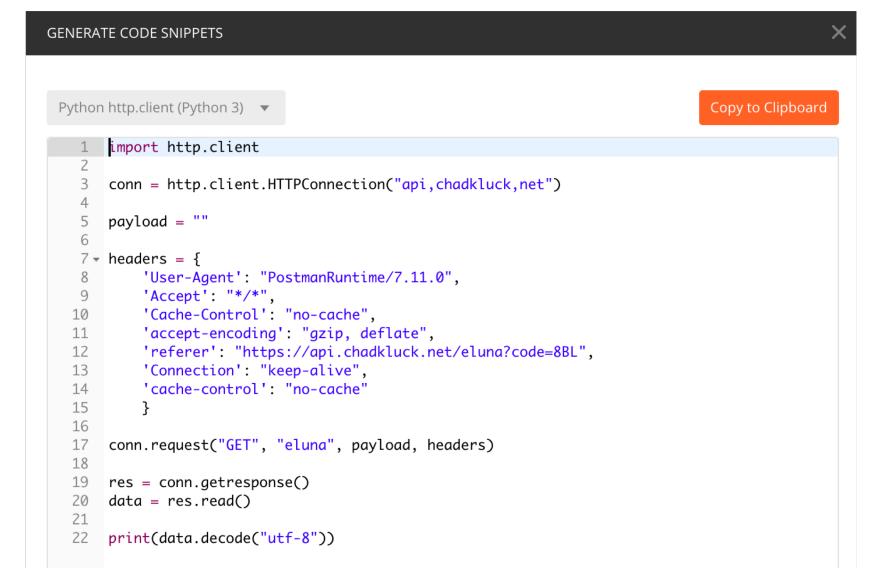


Code snipits!





Python!







```
GENERATE CODE SNIPPETS
                                                                              Copy to Clipboard
 PHP HttpRequest ▼
    1 <?php
   3 $request = new HttpRequest();
   4 $request->setUrl('https://api.chadkluck.net/eluna');
   5 $request->setMethod(HTTP_METH_GET);
      $request->setQueryData(array(
         'code' => '8BL'
      ));
   9
  10
  11 $request->setHeaders(array(
  12
         'cache-control' => 'no-cache',
         'Connection' => 'keep-alive',
  13
        'referer' => 'https://api.chadkluck.net/eluna?code=8BL',
  14
  15
         'accept-encoding' => 'gzip, deflate',
         'Cache-Control' => 'no-cache',
  16
         'Accept' => '*/*',
  17
         'User-Agent' => 'PostmanRuntime/7.11.0'
  19
      ));
  20
  21 - try {
        $response = $request->send();
  23
  24
         echo $response->getBody();
  25 - } catch (HttpException $ex) {
         echo $ex;
  26
  27 }
```



cURL!

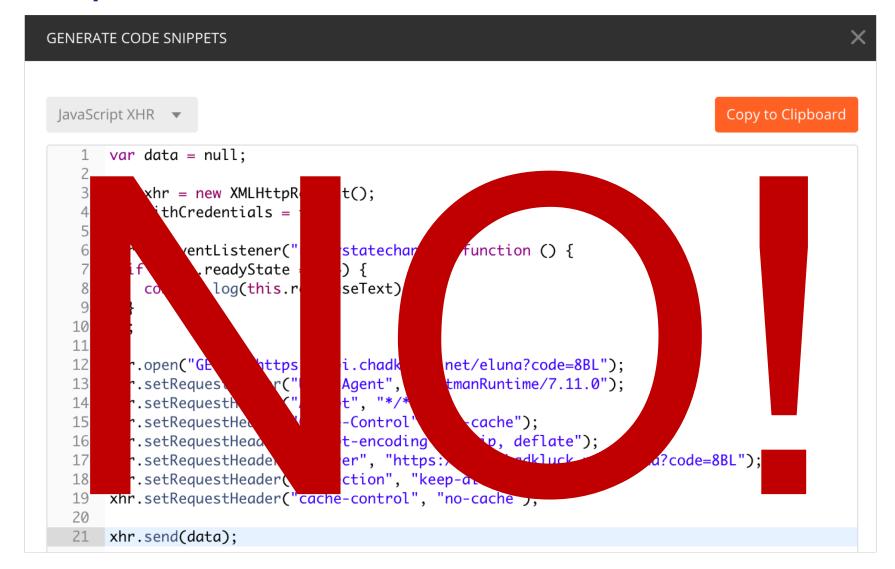
cURL ▼

Copy to Clipboard

```
curl -X GET \
   'https://api.chadkluck.net/eluna?code=8BL' \
   -H 'Accept: */*' \
   -H 'Cache-Control: no-cache' \
   -H 'Connection: keep-alive' \
   -H 'User-Agent: PostmanRuntime/7.11.0' \
   -H 'accept-encoding: gzip, deflate' \
   -H 'cache-control: no-cache' \
   -H 'referer: https://api.chadkluck.net/eluna?code=8BL'
```



JavaScript!



You must never, ever use JavaScript with Ex Libris APIs! Promise me, for all that is good in this world, do not USE JavaScript for this! JavaScript is fine, but NOT for accessing APIs Client-Side with keys.

Only use JavaScript on public APIs or with Oauth or Server-Side!



But.

Not.

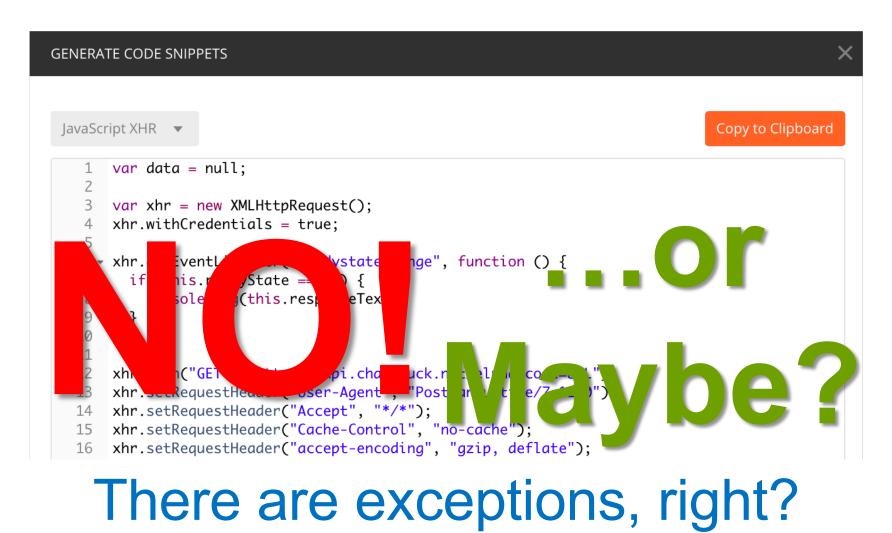
For.

This!





JavaScript?



Zl xhr.send(data);

Security Checklist

- Are we exposing sensitive data in the API request?
 - Personal information
 - Secrets like an API key or access tokens
 - Does it have the potential to return any of the above?
- If you answer "yes" to any of these then you need to implement the request server-side
- All Ex Libris APIs will have an answer of "Yes"
- Why? API Key

"Computer Dance 1965"

St. Thomas freshmen were matched to dates based on answers to a questionnaire



Photo from University of St. Thomas Libraries Archives http://cdm16120.contentdm.oclc.org/cdm/ref/collection/arch-photo/id/903



- Let's look at that last example again:
 - https://api.chadkluck.net/eluna?code=CPE
- Does the request:
 - Contain any personal info?
 - Contain secrets like an API key?
 - Return any of the above?

No, No, and No!



```
"gamechoices": [
             "Falken's Maze",
             "Black Jack".
             "Gin Rummy",
             "Hearts",
             "Bridge",
             "Checkers",
             "Chess",
             "Poker".
             "Fighter Combat",
             "Guerrilla Engagement",
             "Desert Warfare",
             "Air-To-Ground Actions",
             "Theaterwide Tactical Warfare",
16
             "Theaterwide Biotoxic and Chemical Warfare",
17
             "Global Thermonuclear War"
18
         "hiddengames": [
19 ₹
20
             "Tic-Tac-Toe"
21
22 }
```



Loans

https://api-blahblah.com/almaws/v1/users/1004378/loans?user_id_type=all_unique&limit=10&offset=0&order_by=due_date&apikey=trfKkutTj3ljsXfZyEHB4D

• Does the request:

- Contain any personal info?
- Contain secrets like an API key?
- Return any of the above?



YES, Yes, and YES!



• Bibs

https://api-blahblah.com/almaws/v1/bibs/235487

- Does the request:
 - Contain any personal info?
 - Contain secrets like an API key?
 - Return any of the above?

No, No, and ____

```
2
         "mms id": "991006699759703691",
         "record_format": "marc21",
         "linked_record_id": {
             "value": "9910041082403692",
             "type": "NZ"
        "title": "American folklore & the historian",
        "author": "Dorson, Richard M.",
        "issn": null,
11
        "isbn": "0226158683",
         "network_number": [
13
             ".b13584923",
14
             "478949",
15
             "(OCoLC)ocm00211518",
16
             "(MnSST)b13584923-01clic_stthomas",
17
             "(EXLNZ-01CLIC_NETWORK)9910041082403692"
18
19
         "place_of_publication": "Chicago,",
20
        "date_of_publication": "[1971]",
21
        "publisher_const": "University of Chicago Press",
22 -
         "holdings": {
23
             "value": null,
24
             "link": "https://api-na.hosted.exlibrisgroup.com/alma
25
26
        "created_by": "import",
         "created_date": "2017-05-23Z",
        "last_modified_by": "system",
        "last_modified_date": "2018-05-18Z",
30
        "suppress_from_publishing": "false",
31
        "originating_system": "ILS",
         "originating_system_id": "b13584923-01clic_stthomas",
33 ▼
        "cataloging_level": {
34
             "value": "00",
35
             "desc": "Default Level"
36
```



• Bibs

https://api-blahblah.com/almaws/v1/bibs/235487/loans

- Does the request:
 - Contain any personal info?
 - Contain secrets like an API key?
 - Return any of the above?



```
▼item loan:
  ₹0:
         vo id:
                       "542897"
                       "DEFAULT_CIRC_DESK"
                         QSF Main"
    ▼library:
         value:
                                       haughnessy-Frey Library"
        desc:
      user id:
                       "30515"
      item_barcode:
      due date:
                       "2018-12-26T05:
      loan_status:
                       "ACTIVE"
      loan_date:
                       "2018-09-10T16:33:22.063Z
                       "GR105.3 .A47 1987"
      call_number:
      renewable:
                       nul1
```

No, No, and YES!



API Best Practices

- Never reveal secrets
- Never place secrets in the client's hands (JavaScript in browser, URLs, POST requests, compiled code in a mobile app)
 - Definitely never hard code them!
 - Two words: View Source
- Anything in the client's hands is able to be reversed engineered
 - A hard lesson to learn, many app devs still do it and it comes back to bite them!
- Revealing a key to someone makes them look at it and think, "Huh, I wonder what else this opens."



The problem with the Ex Libris API

- It's not really a problem
- The limitations it imposes actually increases its flexibility and usefulness
- It is API key based and therefore meant to be used server to server
- It is a key that opens many doors, even ones you don't consider
- An API key, even one provisioned for just BIBs, allows someone to poke around
- It is up to you to develop a (secure) public interface



When to use client-side API calls

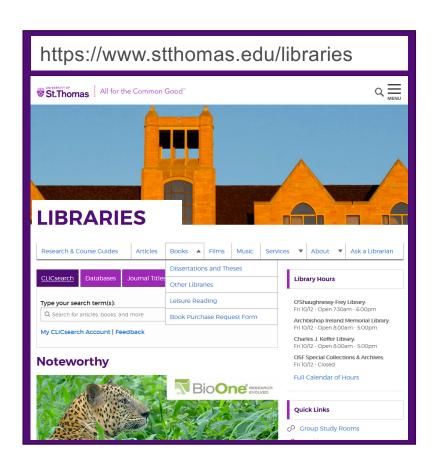
- Public feeds (blogs, event calendars, new book lists)
- At St. Thomas Libraries we use JavaScript API calls for a lot of public content
 - However we typically TRANSFORM the data before passing it on to the client-side
 - We host a variety of intermediary scripts (written in PHP)
 - We also restrict which websites can request the data through the embedded scripts
 - If the requestor for the data is not from a *.stthomas.edu webpage or a preapproved domain, we don't honor the API request.



Creating an intermediary

Displaying a list of courses we have in Course Reserves is pretty safe, right?

But we can't just put GET /almaws/v1/courses?apikey=xxxx out there in JavaScript



```
var display = function (apiRequest) {
    /* some code that makes the request
    and then formats it in HTML for
    display on page */
}
// call the display func with API url
display("https://lib-
api.stthomas.edu/courses?list=all");
</script>
```

We'll host an intermediary script on our application server



- https://libraries-api.stthomas.edu/courses?list=all
- /courses/index.php is a server-side script that holds the API key and only returns pre-defined (non-sensitive) data fields suitable for public consumption.
- The server-side script also checks to make sure the request was made from a St. Thomas website (don't confuse this with IP Address checking!)
 - Why check for a *.stthomas.edu address? So that our server doesn't respond to blanket requests that didn't originate from a web page hosted by us.
 - Responding to illegitimate requests (even for public information) uses bandwidth and server processing time.



The Intermediary

It has tunnel vision, it doesn't know about the other API requests that are possible. Doesn't even think about poking around the other APIs it has access to. It is a very trustworthy staff member.



```
?list=all
https://libraries-api.stthomas.edu/courses
```

```
// API Script Pseudo Code

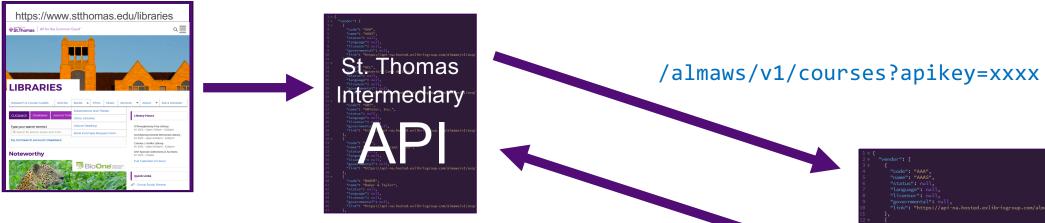
$params = getParams();
$url = "/ almaws/ v1/ courses?$params&apikey=$apikey";
callExLibrisAPI(url);
generateResponse();
```



The "backend" call

https://libraries-api.stthomas.edu/courses

courses{...}







The intermediary passes back "clean" data





```
[ {"title": "Geology 101",
    "code": "GEOG101"},
    {"title": "Biology 203",
    "code": "BIOL203"}
]
```

https://libraries-api.stthomas.edu/courses

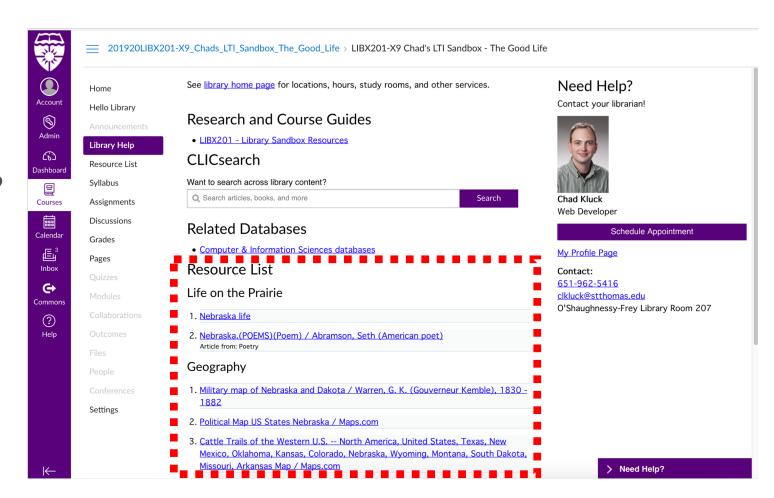
```
// API Script Pseudo Code

$params = getParams();
$url = "/ almaws/ v1/ courses?$params&apikey=$apikey";
callExLibrisAPI(url);
generateResponse();
```



Reading Lists in our campus LMS (Canvas)

- We use the Alma API to display Reading Lists for a given course in Canvas
- This page uses an API service we developed for Library Help
- The API is accessible by any of our campus applications
- Imagine not only having the Reading List in Canvas, but also on a personalized library page for each student in our campus portal



201920LIBX201-X9 Chads LTI Sandbox The Good Life > LIBX201-X9 Chad's LTI Sandbox - The Good Life

Account



(6) Dashboard



Courses







(?) Help

Hello Library

Library Help

Resource List

Syllabus

Assignments

Discussions

Grades

Pages

Modules

Files

Settings

Home

See library home page for locations, hours, study rooms, and other services.

Research and Course Guides

• LIBX201 - Library Sandbox Resources

CLICsearch

Want to search across library content?

Q Search articles, books, and more

Search

Related Databases

• Computer & Information Sciences databases

Resource List

Life on the Prairie

- 1. Nebraska life
- 2. Nebraska.(POEMS)(Poem) / Abramson, Seth (American poet) Article from: Poetry

Geography

- 1. Military map of Nebraska and Dakota / Warren, G. K. (Gouverneur Kemble), 1830 -1882
- 2. Political Map US States Nebraska / Maps.com
- 3. Cattle Trails of the Western U.S. -- North America, United States, Texas, New Mexico, Oklahoma, Kansas, Colorado, Nebraska, Wyoming, Montana, South Dakota, Missouri, Arkansas Map / Maps.com

Need Help?

Contact your librarian!



Chad Kluck Web Developer

Schedule Appointment

My Profile Page

Contact:

651-962-5416 clkluck@stthomas.edu

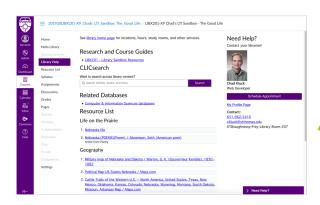
O'Shaughnessy-Frey Library Room 207

Remember how I said the UI is separate from Data?



- The logic involved in searching for and displaying Alma reading lists is very complex, a ruleset of about a dozen IF statements
- Plus there are "don't show before" and "Don't show after" dates for many sections and items
- Instead of coding this search and display logic for each application (University portal, Canvas, campus mobile app) we code the logic once and serve it up as an API
- Therefore our App/UI only needs to know the course and the Intermediary API takes care of the logic behind the search, data, and formatting!

User Interfaces



canvas.stthomas.edu



one.stthomas.edu



St Thomas



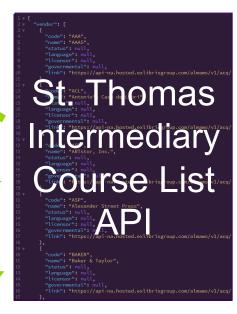
PHP (or Python or anything) hosted on a Web Server (LAMP stack) or serverless environment











libraries-api.stthomas.edu



api-na.hosted.exlibrisgroup.com



Wow. That's a lot of coding. Sigh.

- "Chad, you made me sit through this presentation thinking I would walk away with something I could actually use."
- Yes, but I have some good news...





But you'll need a place to host your code

- If you can't have your own IT group provision a server, there are other options (as long as you are allowed to host your code elsewhere)
 - Web Hosting Service w/ a LAMP stack (Linux, Apache, MySQL, PHP/Py/Perl)
 - Amazon Web Services (AWS) Lambda
 - Microsoft Azure Functions
 - Google Functions
- Read more on this blog post by Asaf Yigal: AWS Lambda vs. Azure Functions vs. Google Functions
 - https://logz.io/blog/serverless-guide



Load Times

- Be careful! API requests take time and can delay loading of a web page
 - That's why we use JavaScript where possible
 - Page loads and when API calls are done the JavaScript updates the page



GitHub

- There's a lot out there
- But these will get you coding for now:
 - github.com/USTLibraries
 - github.com/chadkluck



Framework

- Here's something to get you started:
 - https://github.com/ustlibraries/exlibris-api-example
- Based on a framework developed to quickly deploy APIs and microsites:
 - https://github.com/chadkluck/php-project-framework
- All you need to do is:
 - Set up a few lines in the custom config file (CORS request)
 - And plop your code into the generateResponse() function consisting of:
 - An API request to Ex Libris
 - Running through/looping through the data
 - Generating an array of data suitable to return





- Already has code to make API calls
- Place your code in the execute() function
- You're ready to roll
- https://github.com/chadkluck/js-template
- Example: 8 Ball
 - https://diversion.chadkluck.net/8ball
 - https://github.com/chadkluck/8ball-api (the api service)
 - https://github.com/chadkluck/8ball-js (the JavaScript client/UI)



A final piece of code

The code for api.chadkluck.net/eluna:

• https://github.com/ustlibraries/eluna-2019



What next?

- Even if you can't set up a server environment, get familiar and play
- Play with Postman, Ex Libris API Console, your own APIs
- Understand what is available, and what you can do
 - Start small, remember I just handed 3 API requests over to our university developers
- By this time next year: Proposition for a place to host your APIs
 - I gave you everything you need to get started

Thank You! Questions? clkluck@stthomas.edu github.com/USTlibraries github.com/chadkluck



Video of Presentation Slides with Audio

- I recorded the presentation slides along with: https://chadkluck.net/eluna-2019
- This ELUNA presentation was based on/extends the presentation I gave at UMWUG (Upper Midwest User Group) Fall: https://chadkluck.net/umwug-2018
- More on the Library Help LTI: "Drag, Drop, Done, Implementing Library Help LTI" presentation given at LibTech 2019: https://chadkluck.net/libtech-2019





PHP – Return an array as JSON

```
// PHP - Return an array as JSON
$data = array();
$data[] = "Hello World"; // put data in the array
$cache = 60; //in seconds
$origin = "https://www.yoursitedomain.com"; // CORS allowed
origin
$ts = gmdate("D, d M Y H:i:s", time() + $cache) . " GMT";
header("Expires: ".$ts);
header("Pragma: cache");
header("Cache-Control: max-age=".$cache);
header("Access-Control-Allow-Origin: ".$origin); // CORS
header("Content-type: application/json");
echo json_encode($array);
```



PHP – Request JSON and turn into array





User Loans, Requests, and Fines for university portal – Part 1

- First, determine if the user has any loans, fines and requests.
- Remember we want to be good stewards of API requests. Why make 3 calls if we can just make 1 and determine the user doesn't have anything to display?
- Of course, at most we'll make 4 calls, but chances are we won't.
- Call #1: Get User Info:

```
GET https://api-na.hosted.exlibrisgroup.com/almaws/v1/users/
{{user_id}}?user_id_type=all_unique&view=full
&expand=loans,fees,requests&apikey={{apikey}}&format=json
```

User Loans, Requests, and Fines for university portal – Part 2

• In the response you'll find something like this:

```
"requests": {
        "value": 0,
        "link": "https://api-na.hosted.exlibrisgroup.com/almaws/v1/users/1065237/requests"
},
        "loans": {
              "value": 3,
              "link": "https://api-na.hosted.exlibrisgroup.com/almaws/v1/users/1065237/loans"
},
        "fees": {
              "value": 0,
              "link": "https://api-na.hosted.exlibrisgroup.com/almaws/v1/users/1065237/fees"
},
```

• This user only has loans, so we end up making 2 requests instead of 3



User Loans, Requests, and Fines for university portal – Part 3

Loans

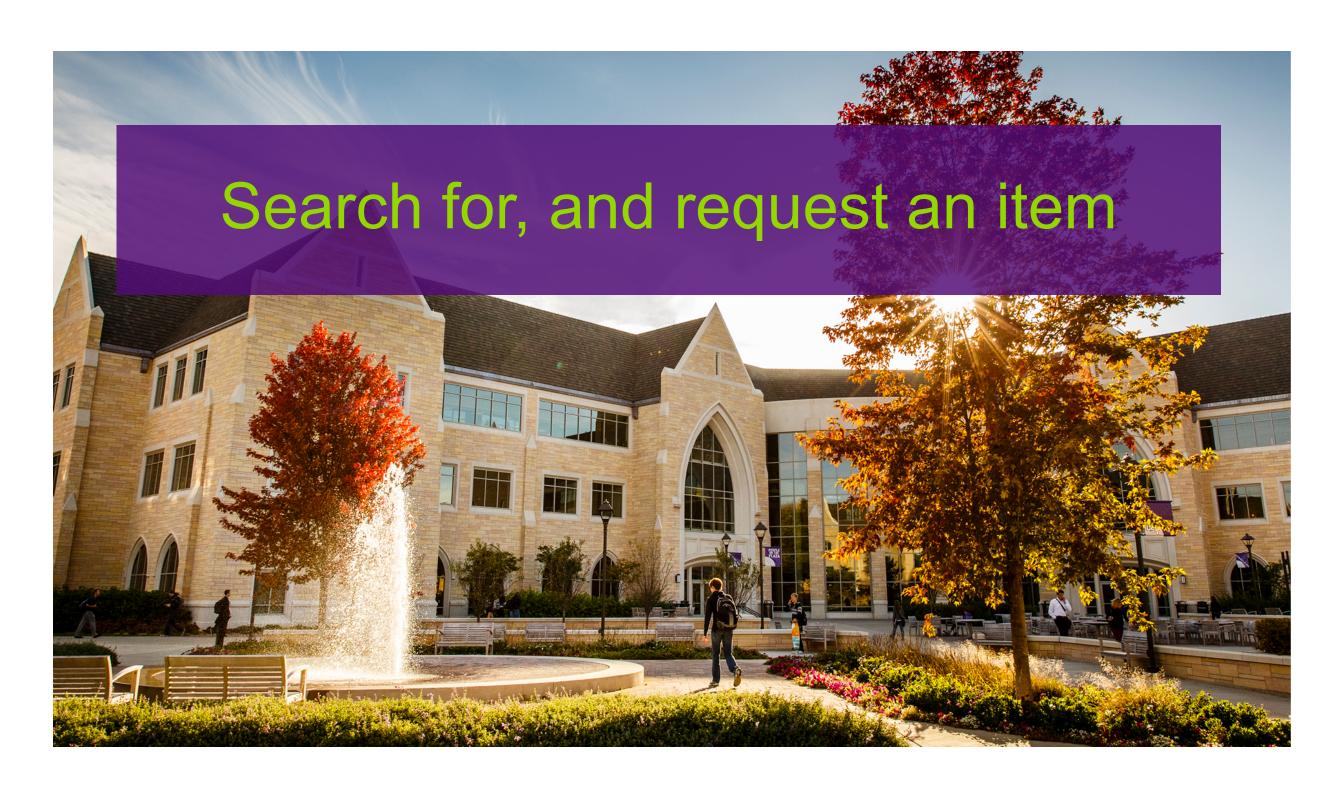
```
https://api-na.hosted.exlibrisgroup.com/almaws/v1/users/{{user_id}}/loans?
user_id_type=all_unique&limit=10&offset=0&order_by=due_date&format=json&direction=ASC
&apikey={{apikey}}
```

Holds/Requests

```
https://api-na.hosted.exlibrisgroup.com/almaws/v1/users/{{user_id}}/requests?
request_type=HOLD&user_id_type=all_unique&limit=10&offset=0&status=active&format=json
&apikey={{apikey}}
```

Fines

```
https://api-na.hosted.exlibrisgroup.com/almaws/v1/users/{{user_id}}/fees?
user_id_type=all_unique&status=ACTIVE&format=json&apikey={{apikey}}
```





Bonus API Calls: Step 1

- Try these out in Postman, but here's a sequence to get you on your way to a book request service (well, once the user is authenticated—there is that)
- Each of the following leads to the next
- First a user performs a search query:

```
https://api-
na.hosted.exlibrisgroup.com/primo/v1/pnxs?q={{query}}
&lang=eng&offset=1&limit=10&view=full&vid=STTHOMAS&sc
ope=stthomas&apikey={{apikey}}
```



Bonus API Calls: Step 2

• When a user selects an item we get the BIB:

```
https://api-na.hosted.exlibrisgroup.com/almaws/v1/bibs/?view=full
&expand=p_avail,e_avail,d_avail&nz_mms_id={{nz_mms_id}}
&format={{format}}&apikey={{apikey}}
```

• Holding Link:

```
https://api-na.hosted.exlibrisgroup.com/almaws/v1/bibs/
{{mms_id}}/holdings?format={{format}}&apikey={{apikey}}
```

• Get PID:

```
https://api-na.hosted.exlibrisgroup.com/almaws/v1/bibs/
{{mms_id}}/holdings/{{holding_id}}/items/?
format={{format}}&apikey={{apikey}}
```





Bonus API Calls: Step 3

• We make the request for the user:

```
https://api-na.hosted.exlibrisgroup.com/almaws/v1/bibs/
{{mms_id}}/holdings/{{holding_id}}/items/{{item_pid}}/requests?
user_id={{user_id}}&format={{format}}&apikey={{apikey}}
```







Import invoices into finance system

- This spring we partnered with our university budget and finance group to automate the import of invoices from Alma into our university finance system.
- Easy, right?



The 3 APIs for finance

Get Fund Codes:

/almaws/v1/acq/funds?apikey={{apikey}}&view=full&limit=100&offset=0

Get Active Invoices:

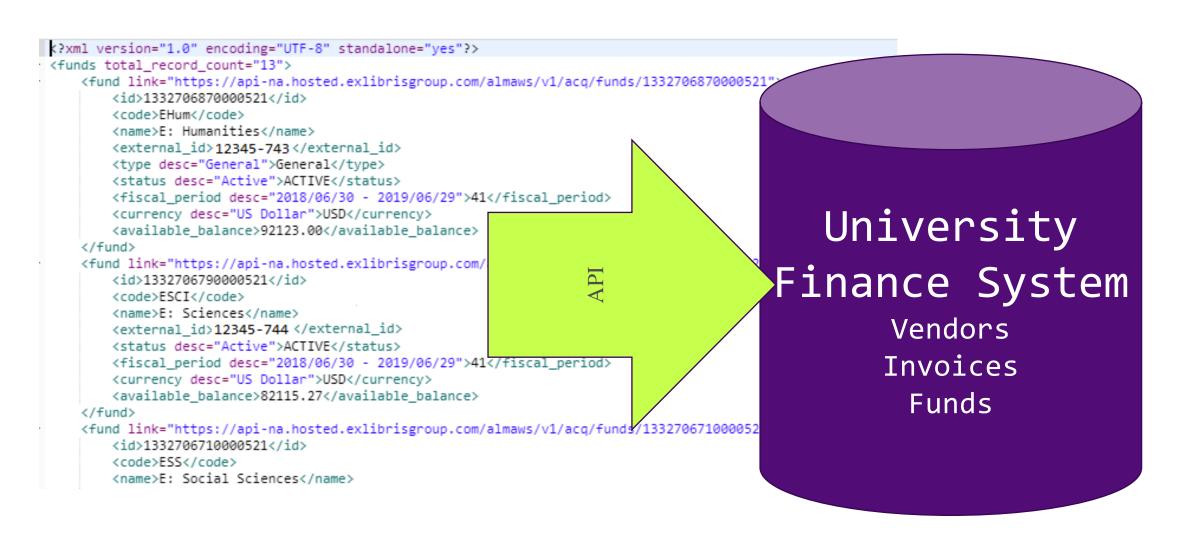
/almaws/v1/acq/invoices/?apikey={{apikey}}&base_status=ACTIVE
&limit=100&view=full&offset=0

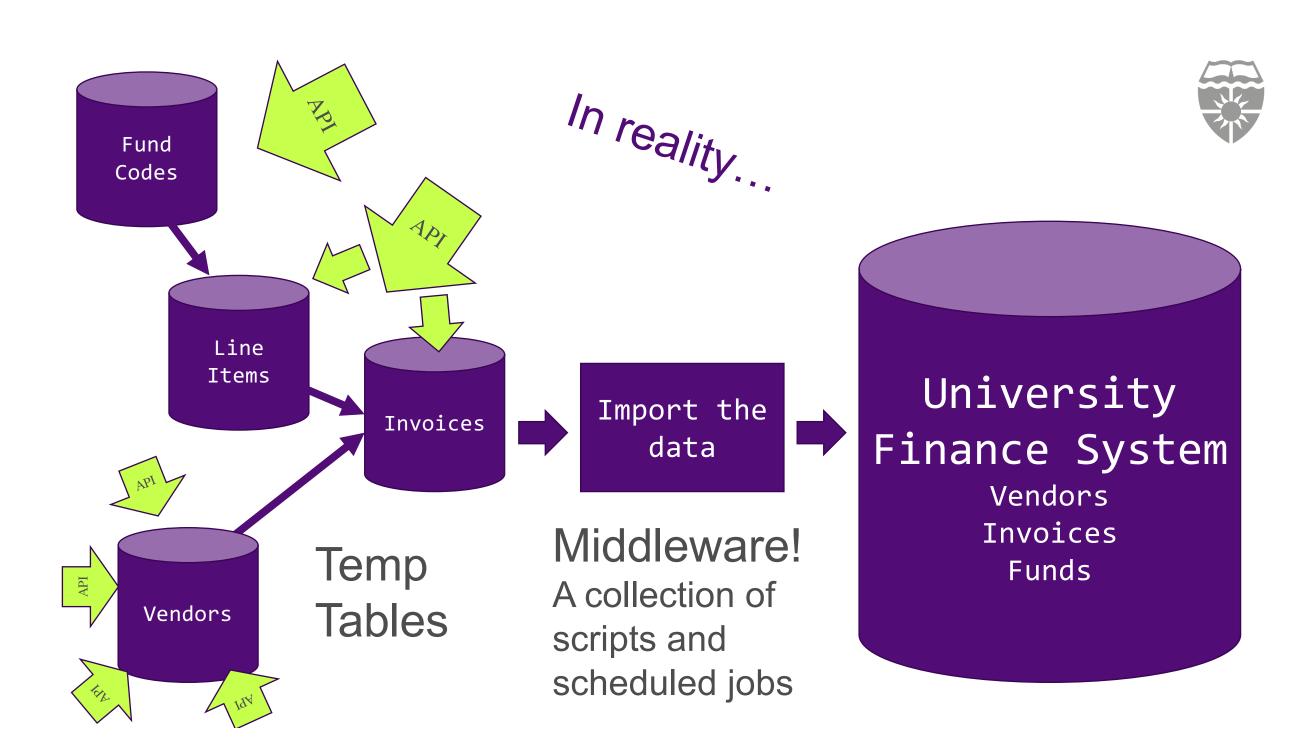
Get Each Vendor (based on invoices):

/almaws/v1/acq/vendors/{{vendorCode}}?apikey={{apikey}}



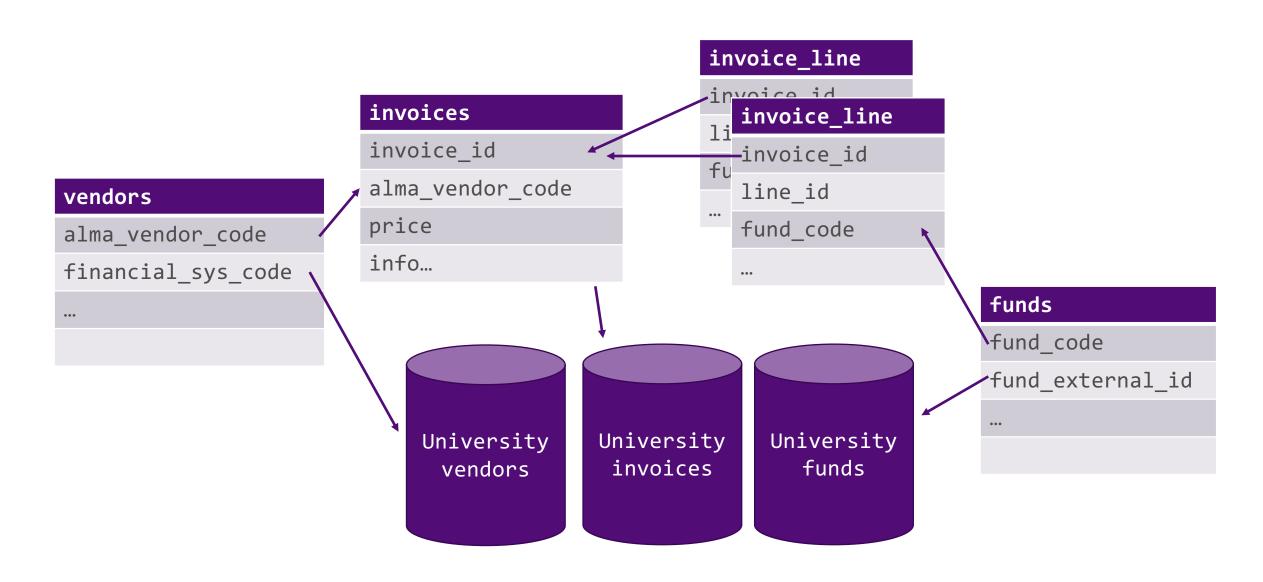
Piece of cake! Right?







Because...





Import invoices into finance system

- You need to find the common IDs/Codes that make your Alma data link to your University IDs. Such as Fund Codes and Vendor Codes.
- ...And you may need to use tables or mapped arrays to make things relational (temporarily at least) as you churn the data.
- Depending on how your university likes to ingest data, your mileage will vary. Everyone has different batch automation systems... even within the same university.
- Our finance group likes XML and Tables.
- Though it uses Acquisitions, it can be used as a guide to create any relational view.



Import invoices into finance system

- I will only provide logic, API URLs, and pseudo-code here.
- First we needed to clean up our Alma data
- Each vendor needed a Financial System Code that would correspond to what is in the university system.
- Plus we also needed to provide each Fund Code with a code that would match the university system.
- So Vendors and Funds have two identifiers: the Alma Identifier, and the University Identifier.



Step 1: Get the fund codes

- Our finance development group likes working with tables (and XML) so the first step was to populate a temporary (or refreshable) fund code mapping table using the Funds API.
- This will map the Alma fund code to our Finance System Fund Code.
- Note that we can only retrieve up to 100 codes at a time.
- A loop was created to grab 1-100, then 101-200, etc.

```
<?xml version="1.0" encoding="UTF-8" standalone="yes"?>
 2 → <funds total record count="13">
        <fund link="https://api-na.hosted.exlibrisgroup.com/almaws/v1/acg/funds/1332706870000521">
 3 ₹
             <id>1332706870000521</id></id>
 4
 5
             <code>EHum</code>
             name >F · Human IT les / /name
 6
             <external id>12345-743</external id>
 7
 8
            <type desc="General">General</type>
             <status desc="Active">ACTIVE</status>
 9
10
            <fiscal period desc="2018/06/30 - 2019/06/29">41</fiscal period>
11
            <currency desc="US Dollar">USD</currency>
12
            <available_balance>92123.00</available_balance>
13
        </fund>
        <fund link="https://api-na.hosted.exlibrisgroup.com/almaws/v1/acg/funds/1332706790000521">
14 -
15
             <id>1332706790000521</id>
16
            <code>ESCI</code>
            <name>E: Sciences</name>
17
            <external id>12345-744 </external id>
18
19
            <status desc="Active">ACTIVE</status>
            <fiscal period desc="2018/06/30 - 2019/06/29">41</fiscal period>
20
21
            <currency desc="US Dollar">USD</currency>
22
            <available balance>82115.27</available balance>
23
        </fund>
24 -
        <fund link="https://api-na.hosted.exlibrisgroup.com/almaws/v1/acg/funds/1332706710000521">
25
            <id>1332706710000521</id>
26
            <code>ESS</code>
27
            <name>E: Social Sciences</name>
```



<code>EHum</code>

chamese: Humaniiies

<external_id>12345-743</external_id>

alma_code	external_id
ESci	12345-744
ERel	12345-732
EHum	12245-743

temp_fund_table



Step 2: Get the ACTIVE invoices

- Now we populate a temporary Invoice table using the Invoice API.
- Again note that each call will only return up to 100 invoices.

```
k?xml version="1.0" encoding="UTF-8" standalone="yes"?>
<invoices total_record_count="152">
                                   hosted.exlibrisgroup.com/almaws/v1/acq/invoices/88108750000521">
        <id>88108750000521</id>
        <invoice_date>2014-03-04Z</invoice_date>
        <total amount>14</total amount>
        <total_invoice_lines_amount>14.00</total_invoice_lines_amount>
        <vendor desc="Baker &amp; Taylor">BAKER</vendor>
        <vendor_contact_person/>
        <payment_method desc="Accounting Department">ACCOUNTINGDEPARTMENT</payment_method>
        <creation_form desc="Manually">MANUALLY</creation_form>
        <owner desc="API Guest Institution">API GUEST INST</owner>
        <invoice_status desc="Active">ACTIVE</invoice_status>
        <invoice_workflow_status desc="In Approval">InApproval</invoice_workflow_status>
        <invoice approval status desc="Approved">APPROVED</invoice approval status>
        <number_of_lines link="https://api-na.hosted.exlibrisgr.up.com/almaws/v1/acq/invoices/88108920000521/lines">1</number_of_lines>
        <invoice lines total record count="1">
            <invoice line>
                <id>88108990000521</id>
                <type desc="Regular">REGULAR</type>
                <number>1</number>
                <status desc="Ready">READY</status>
                <po line>POL-5251</po line>
                <price>22</price>
                <total price>22.00</total price>
                <quantity>1</quantity>
                <vat_note>Approximately 0.00 included in line Total Price.</vat_note>
                <check subscription date overlap>true</check subscription date overlap>
                <fully_invoiced>true</fully_invoiced>
                <additional info></additional info>
                <release_remaining_encumbrance>false</release_remaining_encumbrance>
                <reporting code>Null</reporting code>
                <secondary_reporting_code>Null</secondary_reporting_code>
                <tertiary_reporting_code>Null</tertiary_reporting_code>
                <invoice_line_vat>
                   <vat_code></vat_code>
                    <percentage>0.0</percentage>
                    <vat amount>0</vat amount>
                </invoice line vat>
                <fund distributions>
                        <fund code desc="M: Humanities">EHum </fund code>
                        <amount>22</amount>
                    </fund distribution>
                </fund distributions>
            </invoice line>
        </invoice lines>
    </invoice>
```



There could be more than one line item per invoice

There could be more than one fund distribution per line item





invoice_id	alma_vendor_code	line_id	fund_code
88108560000521	WTCOX	88108730000521	EHum
88108560000521	WTCOX	88108730000521	ERel
88108750000521	BAKER	88108990000521	EHum

temp_line_table

invoice_id	alma_vendor_code	amt
88108750000521	WTCOX	•••
88108750000521	BAKER	•••

temp_invoice_table



Vendors

- Using the Invoice table, we can reference the list of vendors we need to get data on.
- We need to make 1 call for each vendor, but not necessarily each invoice.
- We could have 3 invoices for one vendor so we want to group first.

```
vendorList = removeDuplicates(getAllInvoiceVendors()); // only need to access each vendor once
foreach (vendorList as vendor) {
    vendorData = GET "https://api-na.hosted.exlibrisgroup.com/almaws/v1/
        acq/vendors/{{vendor.alma_vendor_code}}?apikey={{apikey}}";
    addToTempVendorTable(vendorData);
}
```

```
k?xml version="1.0" encoding="UTF-8" standalone="yes"?>
 2 ▼ <vendor>
        <code>BAKER</code>
        <name>Baker &amp; Taylor</name>
 5
        <financial_sys_code>101098689</financial_sys_code>
 6
        <status desc="Active">ACTIVE</status>
        diable for vat>false</liable for vat>
8
        <language desc="English">en</language>
 9
        <material supplier>true</material supplier>
10
        <access provider>false</access provider>
        <licensor>false</licensor>
11
12 🕶
        <governmental>false</governmental>
        <vendor libraries>
13 ▼
14
            library include sub units="true">
                <code desc="API Guest Institution">API_GUEST_INST</code>
15
16
            </library>
        </vendor libraries>
17 ₹
        <vendor currencies>
18
19
            <currency desc="US Dollar">USD</currency>
20
            <currency desc="Euro">EUR</currency>
21
            <currency desc="Pound Sterling">GBP</currency>
22
            <currency desc="Australian Dollar">AUD</currency>
23
            <currency desc="New Zealand Dollar">NZD</currency>
24
            <currency desc="Canadian Dollar">CAD</currency>
            <currency desc="Norwegian Krone">NOK</currency>
25
        </vendor currencies>
```





```
<code>BAKER</code>
<name>Baker &amp; Taylor</name>
<financial_sys_code>101098689</financial_sys_code>
```

alma_vendor_code	financial_sys_code	payment_addr	
WTCOX	101098392	123 Library Lane	
BAKER	101098689	221 Baker St.	

temp_vendor_table



Combine all the ingredients

- Take your fund codes, vendor codes, invoices, line items, and mix it all together.
- Load what you need into your finance system.
- Stick a fork in it—it's done!