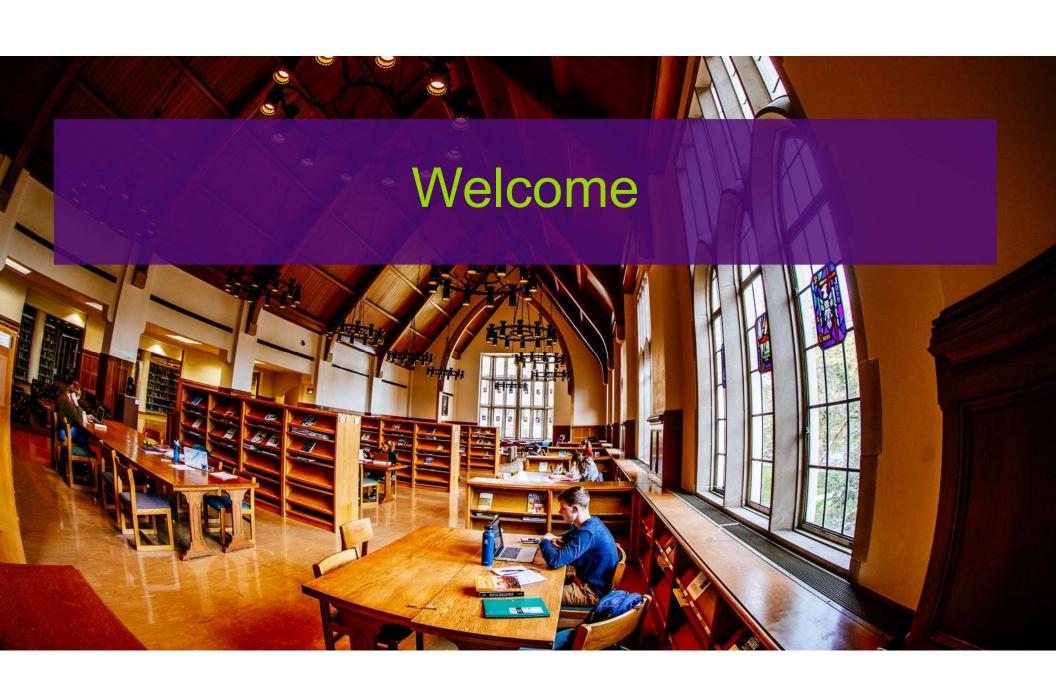
Making APIs work for you: Creating integrations to enhance user services

Chad Kluck, Web Developer
St. Thomas Libraries, User and Digital Services
UMWUG: October 17, 2018

clkluck@stthomas.edu github.com/USTlibraries github.com/chadkluck

Presentation audio w/ slides: https://youtu.be/eg2VVG2qCvo





What's Your Experience?

- How many have used an API?
- How many have created an Ex Libris API key for integration with another system?
- How many have at least looked at the API documentation?
- By the end of today you'll have done, or be able to do, all three.

"Students Posing with Computer 1961"

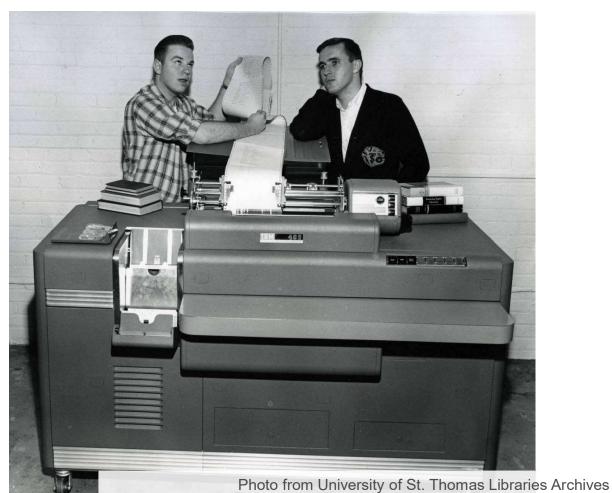
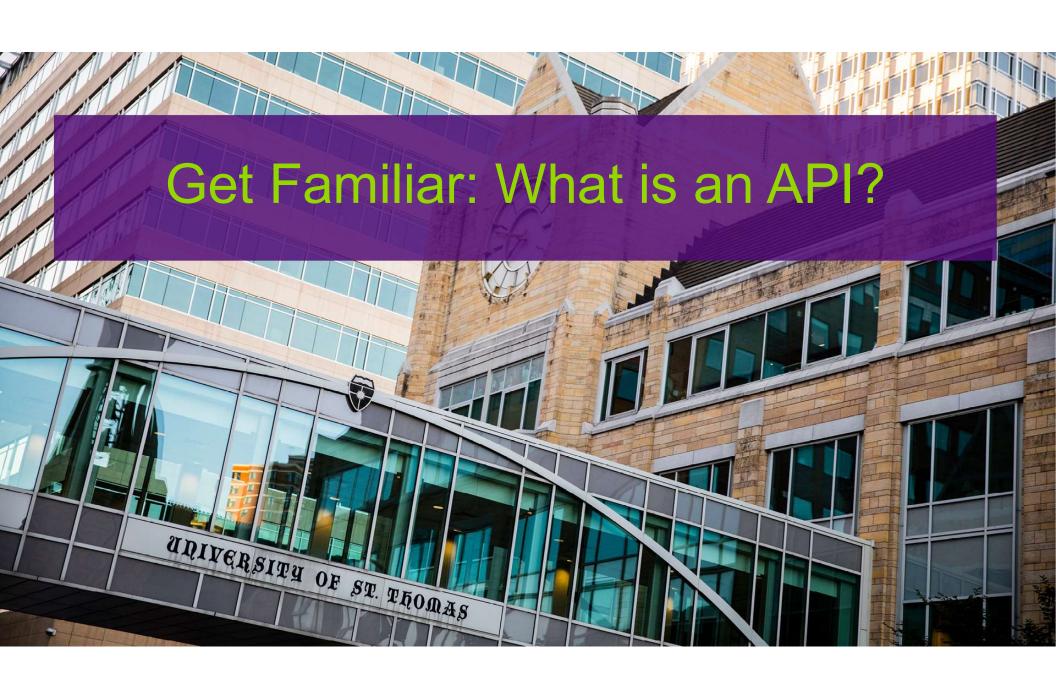


Photo from University of St. Thomas Libraries Archives http://cdm16120.contentdm.oclc.org/cdm/ref/collection/arch-photo/id/903



Agenda

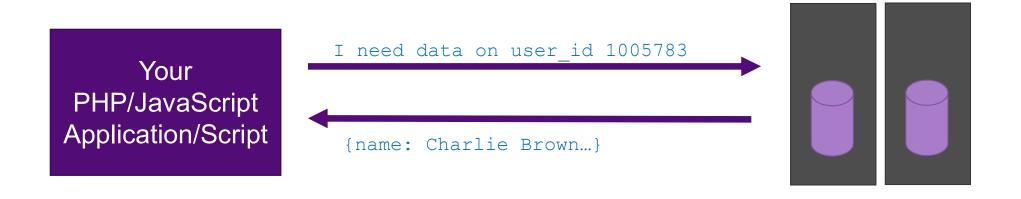
- Get Familiar: What is an API?
- Ex Libris API Center: The Tour
- Postman: The Ease of Playing with APIs
- Security: (aka Officer Buzz Kill)
- A Framework & Other Goodies from GitHub





What is an API?

- Application Program Interface
- To put it simply: it's data that one application can request from another
- One application makes a REQUEST to a server
- Then the server gives back a RESPONSE



Enhance User Services

- You no longer need to rely on vendors to deliver a custom user interface or widget
- RSS feeds are still strong, but limited
- Bring the data to where your patrons are in portals, on your website, and even new and bold places like voice or chat assistants
- Streamline the book request process
 - In house?
 - Consortium?
 - Interlibrary Loan?

Just let an app figure it out through a decision tree!





I read, therefore I code!

Can you read this and visualize what it does?

```
<h1>Hello World!</h1>
This is my page!
<img src="images/underconstruction.gif" alt="A
highly animated and annoying GIF">
<a href="aboutme.html">About me</a>
```

How many, the first time you saw HTML, said: "WTH? Maybe, if I stare at it long enough, just maybe I can make out what it is"?

Data Response Example (JSON)

["hello world"]

It is a single text string:

hello world

In fact, try it now in any browser by going to: https://api.chadkluck.net/umwug



Data Response Example #2 (JSON)

```
What is this?
["banana", "apples", "oranges"]
```

It's a list: Or, if you think in arrays:

```
Item 1: "banana"[0]: "banana"Item 2: "apples"[1]: "apples"Item 3: "oranges"[2]: "oranges"
```

JSON: <u>JavaScript</u> Object Notation (but it can be used with PHP, Python, ASP...)





Data Response Example #2 (JSON)

```
What is this?
["banana", "apples", "oranges"]
```

A quick note: Examples and links from a slide:

https://api.chadkluck.net/umwug?code={{3LetterCode}}

The 3 letter code is shown here



https://api.chadkluck.net/umwug?code=BAO



Data Response Example #3 (JSON)

What about this?

It's a multi-level array!

```
[0][name]: "Charlie Brown"
[0][id]: "1005783"
[0][fines]: 38.93

[1][name]: "Linus van Pelt"
[1][id]: "1004378"
[1][fines]: 0
[1][loans][0][title]: "Bible (KJV)"
[1][loans][0][due]: "Dec 26, 2018"
```

https://api.chadkluck.net/umwug?code= LVP





- Yep! No database connections
- It's the same as you would a web page, by using a URL
- Just as https://example.com/mypage might get you:

```
<html><head><title>Hello World!</title></head> <body><h1>Hello World</h1></body></html>
```

• Requesting https://api.chadkluck.net/umwug?code=CPE will get you:

```
{"gamechoices":["Falken's Maze","Black Jack","Gin Rummy","Hearts","Bridge","Checkers","Chess","Poker","Fighter Combat","Guerrilla Engagement","Desert Warfare","Air-To-Ground Actions","Theaterwide Tactical Warfare","Theaterwide Biotoxic and Chemical Warfare","Global Thermonuclear War"],
"hiddengames":["Tic-Tac-Toe"]}
```

https://api.chadkluck.net/umwug?code=CPE



Okay, but what can I do with it?

```
<div>Linus van Pelt<div>
<h2>Your Loans</h2>

    Bible (KJV) is due Dec 26
    Public Speaking is due Dec 26
```

Linus van Pelt

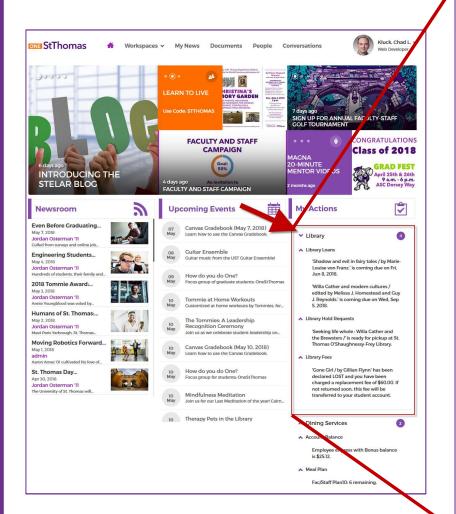
Your Loans

Bible (KJV) is due Dec 26 Public Speaking is due Dec 26



Real Life Example: University Portal (One St. Thomas)

- When students and staff log in they see their library activity
 - Loaned items
 - Hold requests
 - Fees and fines



My Actions



Library



Library Loans

'Shadow and evil in fairy tales / by Marie-Louise von Franz.' is coming due on Fri, Jun 8, 2018.

"Willa Cather and modern cultures / edited by Melissa J. Homestead and Guy J. Reynolds.' is coming due on Wed, Sep 5, 2018.

Library Hold Requests

'Seeking life whole: Willa Cather and the Brewsters / is ready for pickup at St. Thomas O'Shaughnessy-Frey Library.

Library Fees

'Gone Girl / by Gillian Flynn' has been declared LOST and you have been charged a replacement fee of \$60.00. If not returned soon, this fee will be transferred to your student account.

Dining Services



▲ Account Balance

Employee eXpress with Bonus balance is \$25.12.

Meal Plan

Fac/Staff Plan10: 6 remaining.

https://one.stthomas.edu



Chad, it must have taken you weeks to code that!

- Um, no. I didn't code that (though I could have!)
- I just went to our IT people and said: "I have this great idea for the new portal!"
- They said, "Yeah? What?"
- I said, "What if we let users know when their book request was available, see what they had checked out and if they had any fines!"
- They bowed down to me and exclaimed, "That's a brilliant idea!"
- I don't even know, or care, what language they used
- I simply copied API code a little bird gave me and handed it over to IT



But, I did need to interpret the data!

- I told them in what fields to find the user data
- I told them what fields from the book request to display
- And that little bird who told me?

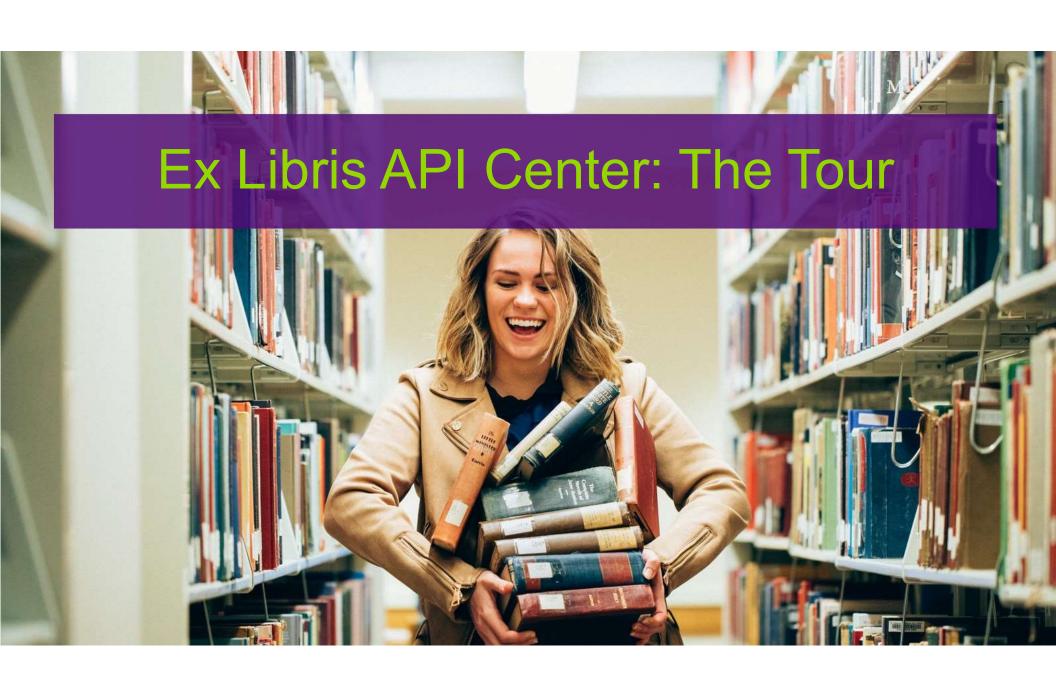
Woodstock by Charles M. Schulz, *Peanuts* United Feature Syndicate Inc.



(Just Kidding)
But seriously Laot

But seriously, I got it from the....





"Students in Computer Lab 1988"

Get started

- Create your account
- Generate an API key
- Play

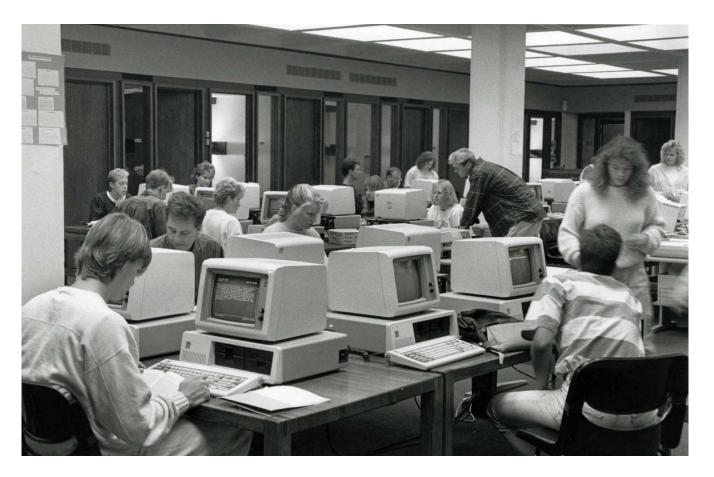


Photo from University of St. Thomas Libraries Archives http://cdm16120.contentdm.oclc.org/cdm/ref/collection/arch-photo/id/796



Set yourself up (if you have authorization)

- Who holds the keys? Take them out for coffee
- Get yourself an account
- Go to the ExLibris Developer's Network
 - https://developers.exlibrisgroup.com
- Go to Applications





Organization **Applications**

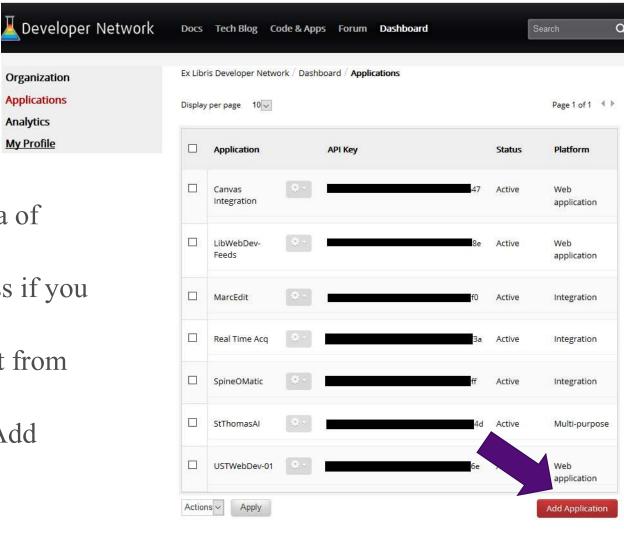
Analytics

My Profile



Generate a key

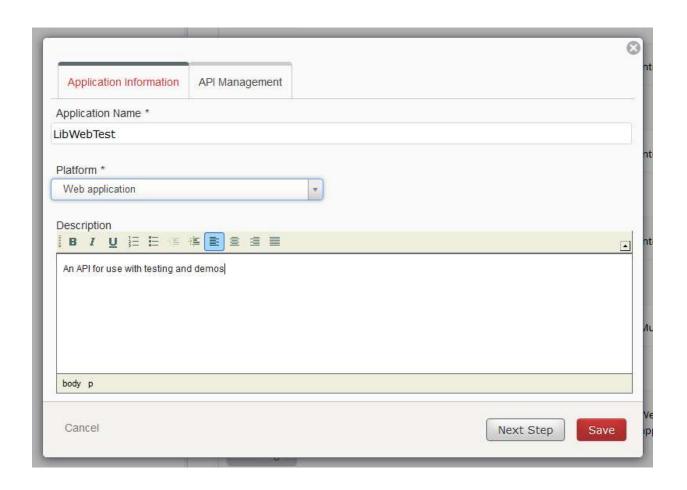
- Recommend one for each application
- ...that way you have an idea of what's "out there"
- ...and you can revoke access if you need to
- For example, when we went from development to production
- To generate a key click on Add Application



Use our API console for a birds-eye view.

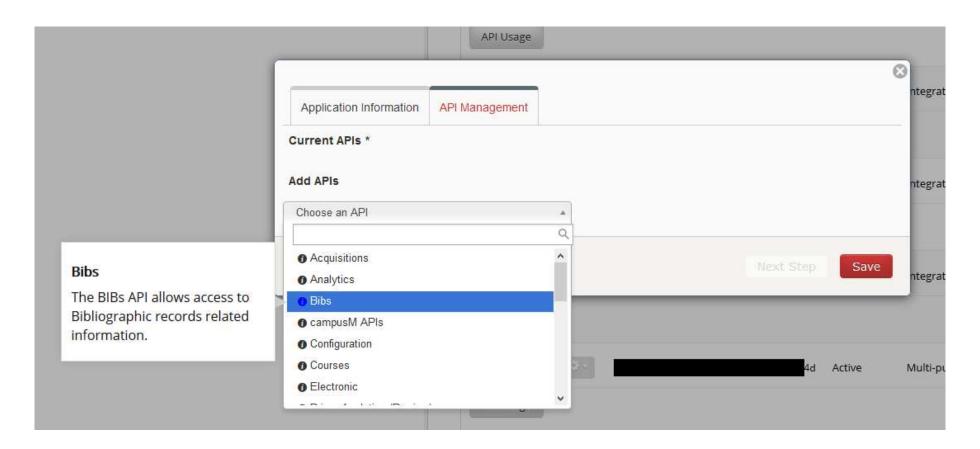


Adding an Application





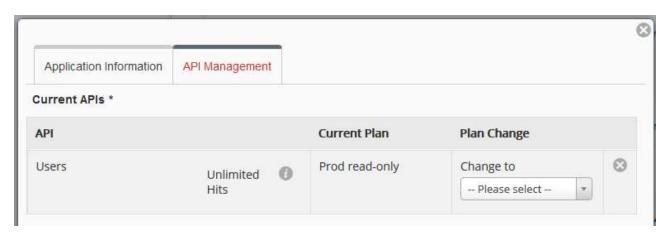
Next Step: Add APIs





Note:

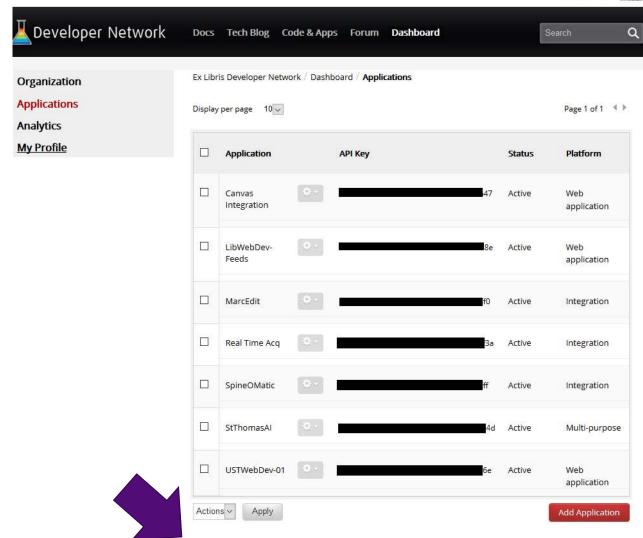
- You don't typically need a whole bunch of APIs
- For example our portal only needed "Users" as loans and fines are included
- Check documentation
- One weird thing, you've got to go back to the Application list and choose Edit. That will allow you to change "Plan" (Read-only, production, etc)







Play



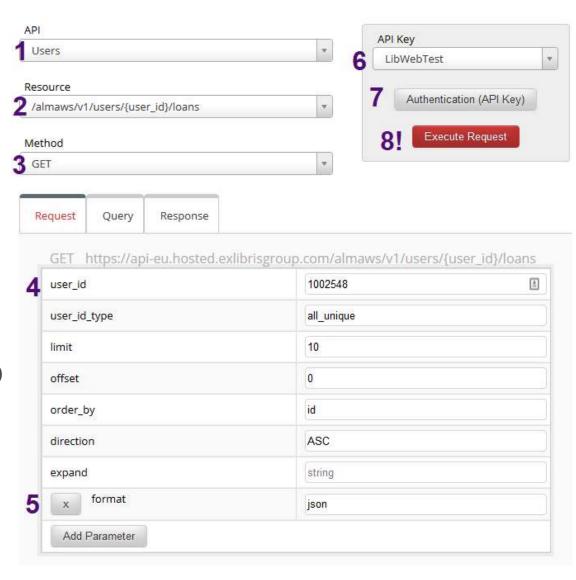
Use our API console for a birds-eye view.



Formulate your request

- From the Explore screen:
 - 1. Choose the API (Users)
 - 2. Choose the Resource (Loans)
 - 3. Method (GET) (typical)
 - 4. Enter a user_id (your own)
 - 5. Add a parameter: format = json
 - 6. Choose an API Key
 - 7. Choose authentication (your app)
 - 8. Execute!

Ex Libris Developer Network / Alma / Explore



Eureka!

- You've got data!
- But now what?





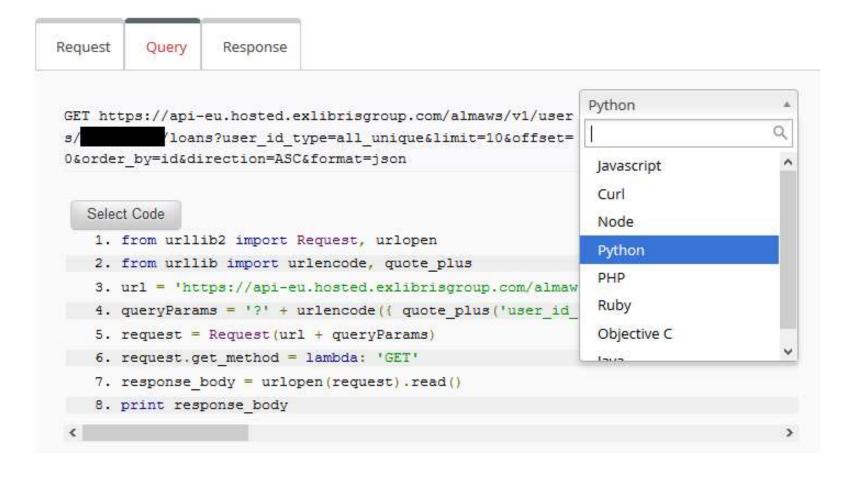
Query tab!



It's a URL! (Don't forget to append "&apikey=xxxx")



Python!





Request Query Response

```
PHP
GET https://api-eu.hosted.exlibrisgroup.com/almaws/v1/user
           loans?user id type=all unique&limit=10&offset=
O&order by=id&direction=ASC&format=json
  Select Code
   1. $ch = curl init();
   2. $url = 'https://api-eu.hosted.exlibrisgroup.com/almaws/v1/users/{user id}/loa

    $templateParamNames = array('{user id}');

  4. $templateParamValues = array(urlencode('
   5. $url = str replace($templateParamNames, $templateParamValues, $url);
  6. $queryParams = '?' . urlencode('user id type') . '=' . urlencode('all unique'
   7. curl setopt ($ch, CURLOPT URL, $url . $queryParams);
   8. curl setopt ($ch, CURLOPT RETURNTRANSFER, TRUE);
   9. curl setopt ($ch, CURLOPT HEADER, FALSE);

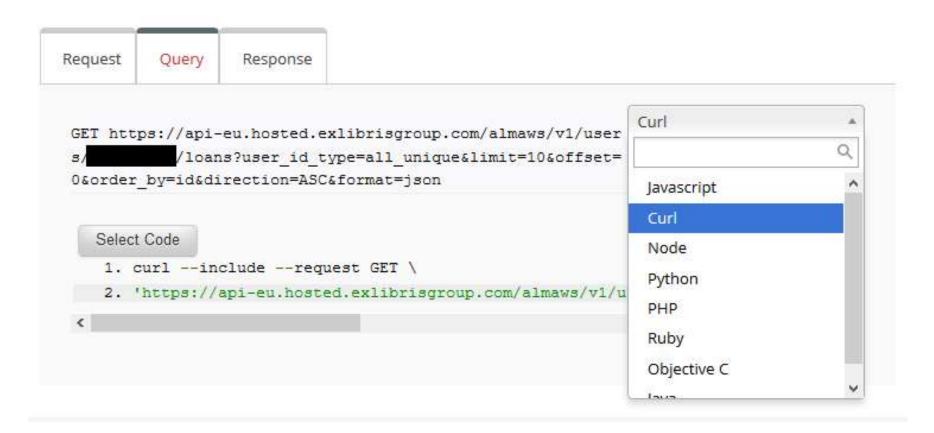
    curl setopt ($ch, CURLOPT CUSTOMREQUEST, 'GET');

   11. $response = curl exec($ch);
   12. curl close ($ch);
   13.
   14. var dump ($response);
```



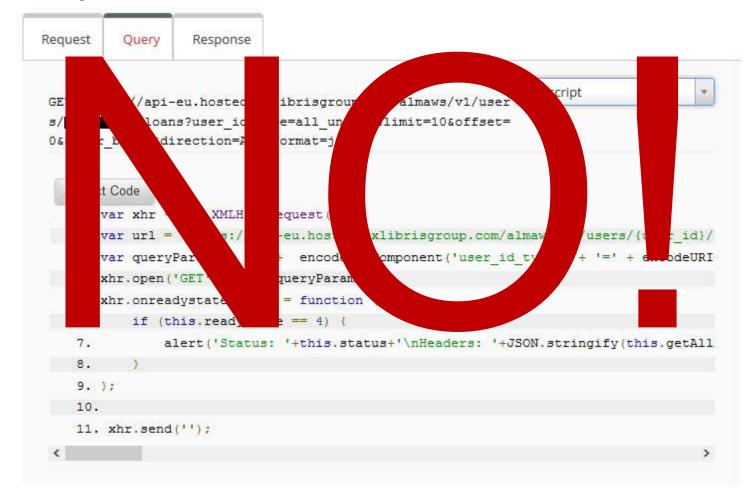


cURL!





JavaScript!



You must never use JavaScript with Ex Libris APIs! I'll get to that at the end. But promise me, for all that is good in this world, do not USE JavaScript for this! JavaScript is fine, but NOT for accessing Ex Libris APIs. I access other APIs via JavaScript, nothing wrong with it!



But.

Not.

For.

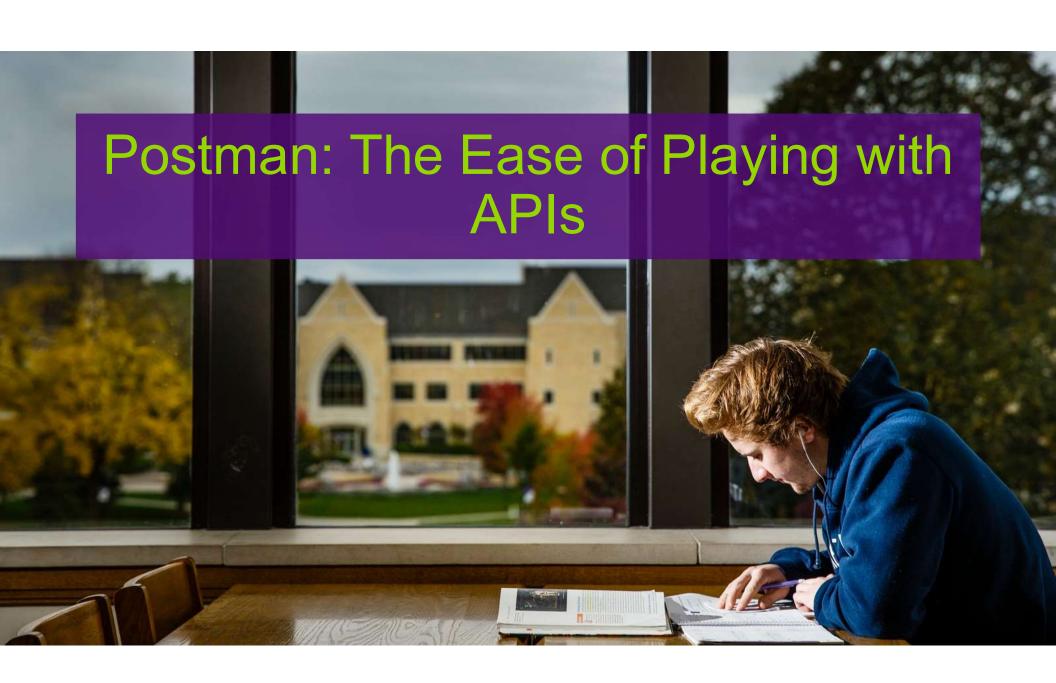
This!



Documentation

- You need to know what fields are available and how to make requests
- Ex Libris has extensive documentation on the Developers site
- For example, Users:
 - https://developers.exlibrisgroup.com/alma/apis/users







Postman

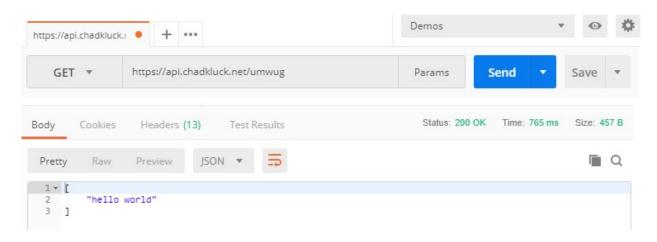
- A browser, but for APIs
- Remember that URL we used earlier?
 - https://api.chadkluck.net/umwug
- We'll create a new request and enter that URL
- But first we need to install the application





Get Postman

- Download from site https://www.getpostman.com and install
- Create a new GET request for https://api.chadkluck.net/umwug
 - Hit "Send"



Beautiful, isn't it?



Add a query parameter (key + value pair)

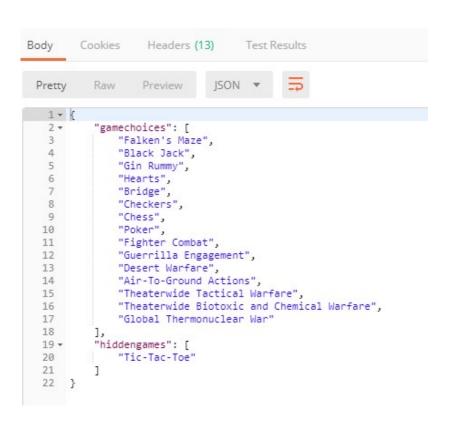
- 1. Add "code" as a key and enter "CPE" for the value
- 2. Hit "Send"



You'll notice that the parameters are added to the query string in real-time. You can paste in a full URL with query string and it will parse out the parameters for you.



Would you like to play a game?



- Go ahead and try changing the value for "code" and submit:
 - BAO
 - LVP
 - CBL



Careful when playing around!

- Doing a GET: You're safe
- DELETE, POST, PUT? Know what you're doing!
- This is where provisioning the keys is important

Let's try another request

- Remember our university portal example?
 - Loans

```
https://api-na.hosted.exlibrisgroup.com/almaws/v1/users/{{user_id}}/loans?
user_id_type=all_unique&limit=10&offset=0&order_by=due_date&format=json&direction=ASC&apikey={{apikey}}
```

Holds

```
https://api-na.hosted.exlibrisgroup.com/almaws/v1/users/{{user_id}}/requests?
request_type=HOLD&user_id_type=all_unique&limit=10&offset=0&status=active&format
=json&apikey={{apikey}}
```

• Fines

```
https://api-na.hosted.exlibrisgroup.com/almaws/v1/users/{{user_id}}/fees?
user id type=all unique&status=ACTIVE&format=json&apikey={{apikey}}
```

- Replace { {user_id} } and { {apikey} } with your own
- Or don't, because...





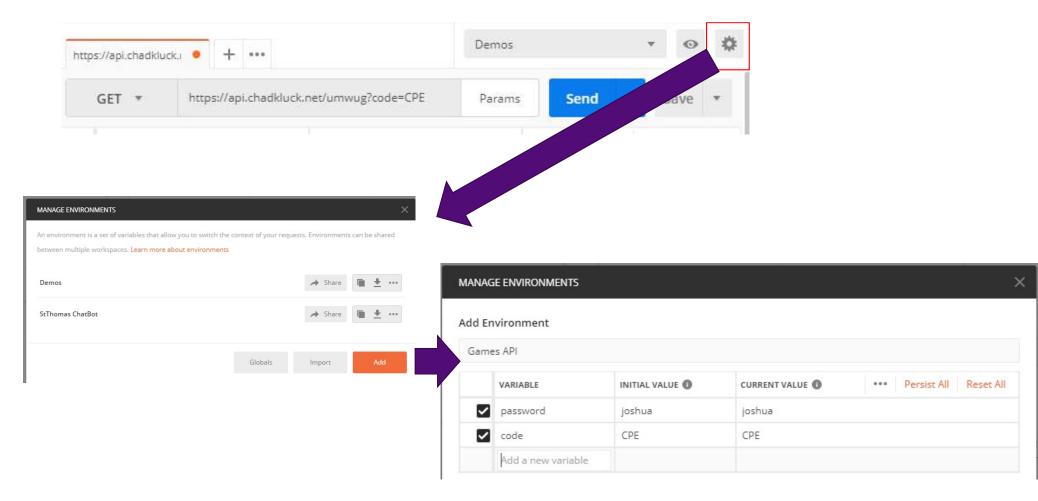
Environment variables!



- You can add frequently used values for testing, such as mm_id, user_id, etc.
- Access them by placing the variable name in between {{}}
- https://api.chadkluck.net/umwug?code={{code}}



Environment Variables: Manage/Add





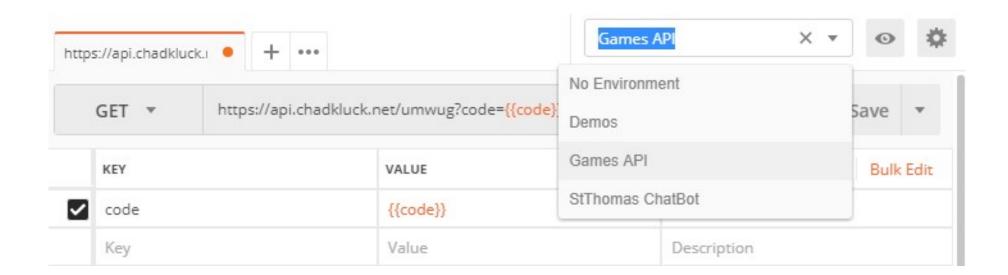
Use {{variable}} for the value



- Switch between environments to change the value of the variable
- Multiple test users, loan ids, book ids, etc

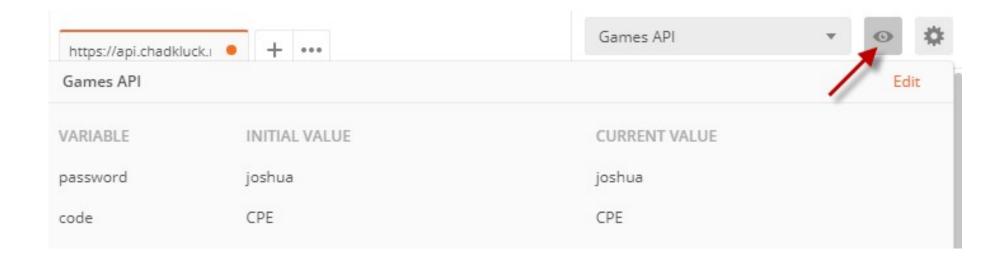


Environment Variables: Switch Between Values





Environment Variables: View Current Values





Postman is fully featured and free!

- Save multiple environment variable sets
- Organize your requests in folders
- Create a free account and access your work from the cloud across multiple machines
- Oh, and one more thing...



Code snipits!







Python!







```
GENERATE CODE SNIPPETS
 PHP HttpRequest ▼
                                                                               Copy to Clipboard
   1 <?php
   3 $request = new HttpRequest();
   4 $request->setUrl('https://api.chadkluck.net/umwug');
   5 $request->setMethod(HTTP_METH_GET);
   7 $request->setQueryData(array(
   8 'code' => 'CPE'
   9 ));
  10
  11 $request->setHeaders(array(
  12 'Postman-Token' => 'cba57217-7a72-4dbf-87e6-0ce1dd802163',
  13 'Cache-Control' => 'no-cache'
  14 ));
  15
  16 → try {
  17  $response = $request->send();
  18
  19 echo $response->getBody();
   20 - } catch (HttpException $ex) {
   21
        echo $ex;
  22 }
```



cURL!





JavaScript!





Security Checklist

- Are we exposing sensitive data in the API request?
 - Personal information
 - IDs that can be traversed in reverse
 - Secrets like an API key or access tokens
 - Does it have the potential to return any of the above?
- If you answer "yes" to any of these then you need to implement the request server-side
- All Ex Libris APIs will have an answer of "Yes"
- Why? API Key

"Computer Dance 1965"

St. Thomas freshmen were matched to dates based on answers to a questionnaire



Photo from University of St. Thomas Libraries Archives http://cdm16120.contentdm.oclc.org/cdm/ref/collection/arch-photo/id/903



- Let's look at that last example again:
 - https://api.chadkluck.net/umwug?code=CPE
- Does the request:
 - Contain any personal info?
 - Reveal IDs that can be traversed in reverse?
 - Contain secrets like an API key?
 - Return any of the above?

No, No, No, and No!



```
"gamechoices": [
             "Falken's Maze".
             "Black Jack",
             "Gin Rummy",
             "Hearts",
             "Bridge",
             "Checkers",
 9
             "Chess",
10
             "Poker".
11
             "Fighter Combat",
12
             "Guerrilla Engagement",
13
             "Desert Warfare",
14
             "Air-To-Ground Actions",
15
             "Theaterwide Tactical Warfare",
16
             "Theaterwide Biotoxic and Chemical Warfare",
17
             "Global Thermonuclear War"
18
19 -
         "hiddengames": [
20
             "Tic-Tac-Toe"
21
22 }
```



- Let's look at another example:
 - https://api.chadkluck.net/umwug?code=CBL
- Does the request:
 - Contain any personal info?
 - Reveal IDs that can be traversed in reverse?
 - Contain secrets like an API key?
 - Return any of the above?

No, No, No, but YES!



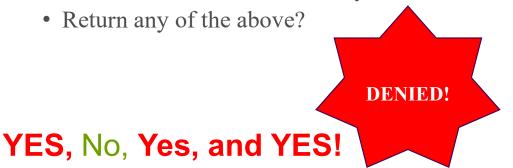


Loans

https://api-blahblah.com/almaws/v1/users/1004378/loans? user id type=all unique&limit=10&offset=0&order_by= due date&apikey=trfKkutTj3ljsXfZyEHB4D

• Does the request:

- Contain any personal info?
- Reveal IDs that can be traversed in reverse?
- Contain secrets like an API key?
- Return any of the above?



```
"name": "Linus van Pelt",
                "1004378",
                               .ble (KJV)",
10 -
11
12
13
14
15 }
```



• Bibs

https://api-blahblah.com/almaws/v1/bibs/235487

- Does the request:
 - Contain any personal info?
 - Reveal IDs that can be traversed in reverse?
 - Contain secrets like an API key?
 - Return any of the above?

No, No, and No

```
1 + {
         "mms id": "991006699759703691",
         "record_format": "marc21",
         "linked_record_id": {
             "value": "9910041082403692",
             "type": "NZ"
         "title": "American folklore & the historian",
         "author": "Dorson, Richard M.",
10
         "issn": null,
11
         "isbn": "0226158683",
12 -
         "network_number": [
13
             ".b13584923",
             "478949",
15
             "(OCoLC)ocm00211518",
             "(MnSST)b13584923-01clic_stthomas",
             "(EXLNZ-01CLIC NETWORK)9910041082403692"
17
18
19
         "place_of_publication": "Chicago,",
20
         "date of publication": "[1971]",
         "publisher const": "University of Chicago Press",
         "holdings": {
23
             "value": null,
24
             "link": "https://api-na.hosted.exlibrisgroup.com/alma
25
         "created by": "import",
         "created_date": "2017-05-23Z",
         "last_modified_by": "system",
        "last_modified_date": "2018-05-18Z",
         "suppress_from_publishing": "false",
         "originating_system": "ILS",
         "originating_system_id": "b13584923-01clic_stthomas",
33 ₹
         "cataloging level": {
             "value": "00",
35
             "desc": "Default Level"
         },
```



- Bibs https://api-blahblah.com/almaws/v1/bibs/235487/loans
- Does the request:
 - Contain any personal info?
 - Reveal IDs that can be traversed in reverse?
 - Contain secrets like an API key?
 - Return any of the above?







API Best Practices

- Never reveal secrets
- Never place secrets in the client's hands (JavaScript in browser, URLs, POST requests, compiled code in a mobile app)
 - Definitely never hard code them!
 - Two words: View Source
- Anything in the client's hands is able to be reversed engineered
 - A hard lesson to learn, many app devs still do it and it comes back to bite them!
- Revealing a key to someone makes them look at it and think, "Huh, I wonder what else this opens."

We've all had that one door in the library we're curious about.

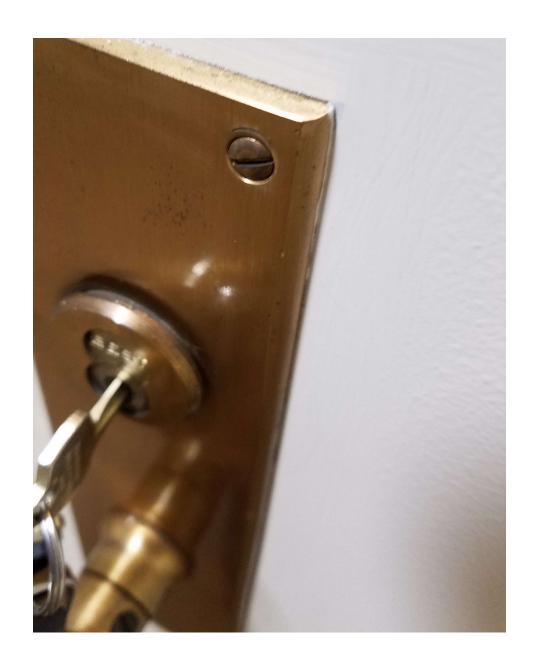
For weeks you glanced at it as you passed.

Then, one day you wondered if the key they entrusted to you opens it.



You slipped the key in.
Perhaps you tried more than one, disappointed on each failed attempt, but still eager to try again.

The knob might have turned hard, you jiggled the key because you were determined to make it work.



Finally it worked! It opened!

You looked inside with satisfaction.

You thought, "Am I really supposed to have a key for this?"

Then you quietly closed the door and promised yourself never to tell anyone.



But, sometimes, maybe even last week, as you walked past, you checked to make sure no one was looking before you tested to see if the key still worked.



It did!

"Yes! No one has caught me yet!"

Someday, eventually, you'll have the urge to brag in front of your peers. Then at some conference you'll mention the thrill you felt when you had once been bored and curious.

And therefore you know what it's like to be a hacker.





The problem with the Ex Libris API

- It's not really a problem
- The limitations it imposes actually increases its flexibility and usefulness
- It is API key based and therefore meant to be used server to server
- It is a key that opens many doors, even ones you don't consider
- An API key, even one provisioned for just BIBs, allows someone to poke around
- It is up to you to develop a (secure) public interface



When to use client-side API calls

- Public feeds (blogs, event calendars, new book lists)
- At St. Thomas Libraries we use JavaScript API calls for a lot of public content
 - However we typically TRANSFORM the data before passing it on to the client-side
 - We host a variety of intermediary scripts (written in PHP)
 - We also restrict which websites can request the data through the embedded scripts
 - If the requestor for the data is not from a *.stthomas.edu webpage or a pre-approved domain, we don't honor the API request.



Creating an intermediary

Displaying a list of courses we have in Course Reserves is pretty safe, right?

But we can't just put GET /almaws/v1/courses?apikey=xxxx out there in JavaScript



```
  var display = function (apiRequest) {
    /* some code that makes the request
    and then formats it in HTML for
    display on page */
  }
  // call the display func with API url
  display("https://lib-
api.stthomas.edu/courses?list=all");
</script>
```





- https://lib-api.stthomas.edu/courses?list=all
- /courses/index.php is a server-side script that holds the API key and only returns pre-defined (non-sensitive) data fields suitable for public consumption.
- The server-side script also checks to make sure the request was made from a St. Thomas website (don't confuse this with IP Address checking!)
 - Why check for a *.stthomas.edu address? So that our server doesn't respond to blanket requests that didn't originate from a web page hosted by us.
 - Responding to illegitmate requests (even for public information) uses bandwidth and server processing time.



The Intermediary

It has tunnel vision, it doesn't know about the other API requests that are possible. Doesn't even think about poking around the other APIs it has access to. It is a very trustworthy staff member.





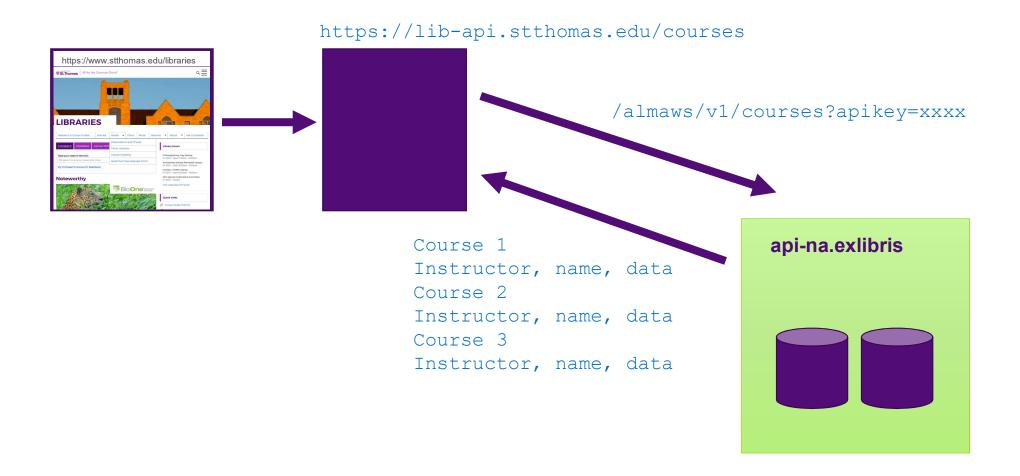
https://lib-api.stthomas.edu/courses

```
// API Script Pseudo Code

$params = getParams();
$url = "/almaws/v1/courses?$params&apikey=$apikey";
callExLibrisAPI(url);
generateResponse();
```



The "backend" call





The intermediary passes back "clean" data





```
https://lib-api.stthomas.edu/courses
```

```
[ {"title": "Geology 101",
    "code": "GEOG101"},
    {"title": "Biology 203",
    "code": "BIOL203"}
]
```

```
// API Script Pseudo Code

$params = getParams();
$url = "/almaws/v1/courses?$params&apikey=$apikey";
callExLibrisAPI(url);
generateResponse();
```



Live Demo

• https://libraries.aws.stthomas.edu/api/exlibris-api-example/



Wow. That's a lot of coding. Sigh.

- "Chad, you made me sit through this presentation thinking I would walk away with something I could actually use."
- Yes, but I have some good news...





But you'll need a place to host your code

- If you can't have your own IT group provision a server, there are other options (as long as you are allowed to host your code elsewhere)
- Amazon Web Services (AWS)
- Microsoft
- Google sheets
- Be careful, you don't want a host that is prone to being compromised
- And you don't want to store sensitive data where you shouldn't
- Be sure to vet your hosting provider



Server Side

- Anywhere you can run server side scripts to create a data set and then utilize a public API from that
- WordPress, Drupal
- Be careful! API requests take time and can delay loading of a web page
 - That's why we use JavaScript where possible
 - Page loads and when API calls are done the JavaScript updates the page





- There's a lot out there
- But these will get you coding for now:
 - github.com/USTLibraries
 - github.com/chadkluck

Framework

- Developed to quickly deploy APIs and microsites
- All you need to do is:
 - Set up a few lines in the custom config file (CORS request)
 - And plop your code into the generateResponse() function consisting of:
 - An API request to Ex Libris
 - Running through/looping through the data
 - Generating an array of data suitable to return
- https://github.com/chadkluck/php-project-framework
- Here's something to get you started:
 - https://github.com/ustlibraries/exlibris-api-example

JavaScript Template

- Already has code to make API calls
- Place your code in the execute() function
- You're ready to roll
- https://github.com/chadkluck/js-template
- Example: 8 Ball (heavy scripting)
 - https://diversion.chadkluck.net/8ball
 - https://github.com/chadkluck/8ball-api (the api service)
 - https://github.com/chadkluck/8ball-js (the JavaScript client)



A final piece of code

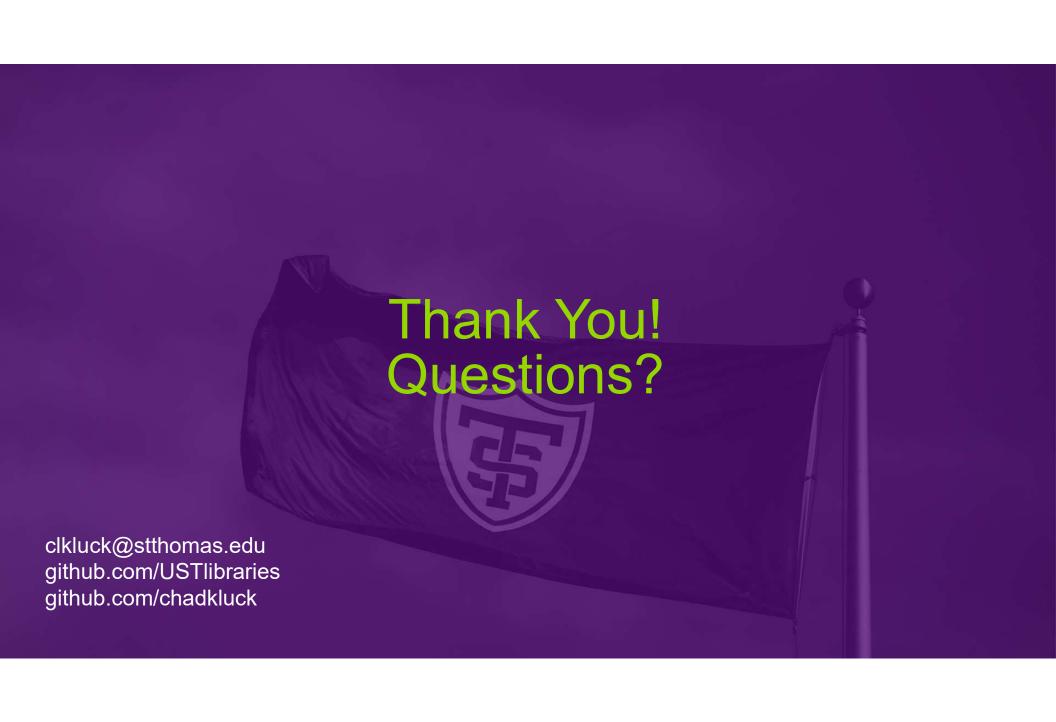
The code for api.chadkluck.net/umwug:

• https://github.com/ustlibraries/umwug-2018



What next?

- Even if you can't set up a server environment, get familiar and play
- Play with Postman, Ex Libris APIs, your own APIs
- Understand what is available, and what you can do
 - Start small, remember I just handed 3 API requests over to our university developers
- This time next year: Proposition for a place to host your APIs
 - I gave you everything you need to get started





Bonus API Calls: Step 1

- Try these out in postman, but here's a sequence to get you on your way to a book request service (well, once the user is authenticated—there is that)
- Each of the following leads to the next
- First a user performs a search query:

```
https://api-
na.hosted.exlibrisgroup.com/primo/v1/pnxs?q={{query}}
&lang=eng&offset=1&limit=10&view=full&vid=STTHOMAS&sc
ope=stthomas&apikey={{apikey}}
```



Bonus API Calls: Step 2

• When a user selects an item we get the BIB:

```
https://api-na.hosted.exlibrisgroup.com/almaws/v1/bibs/?view=full
&expand=p_avail,e_avail&nz_mms_id={{nz_mms_id}}
&format={{format}}&apikey={{apikey}}
```

• Holding Link:

```
https://api-na.hosted.exlibrisgroup.com/almaws/v1/bibs/
{ mms id} } / holdings?format= { format } & apikey= { { apikey } }
```

• Get PID:

```
https://api-na.hosted.exlibrisgroup.com/almaws/v1/bibs/
{ {mms_id} } / holdings / { {holding_id} } / items / ?
format = { {format} } & apikey = { {apikey} }
```

BNS



Bonus API Calls: Step 3

• We make the request for the user:

```
https://api-na.hosted.exlibrisgroup.com/almaws/v1/bibs/
{{mms_id}}/holdings/{{holding_id}}/items/{{item_pid}}/requests?
user_id={{user_id}}&format={{format}}&apikey={{apikey}}
```

BNS



Video of Presentation Slides with Audio

• I recorded the presentation slides along with audio: https://youtu.be/eg2VVG2qCvo